



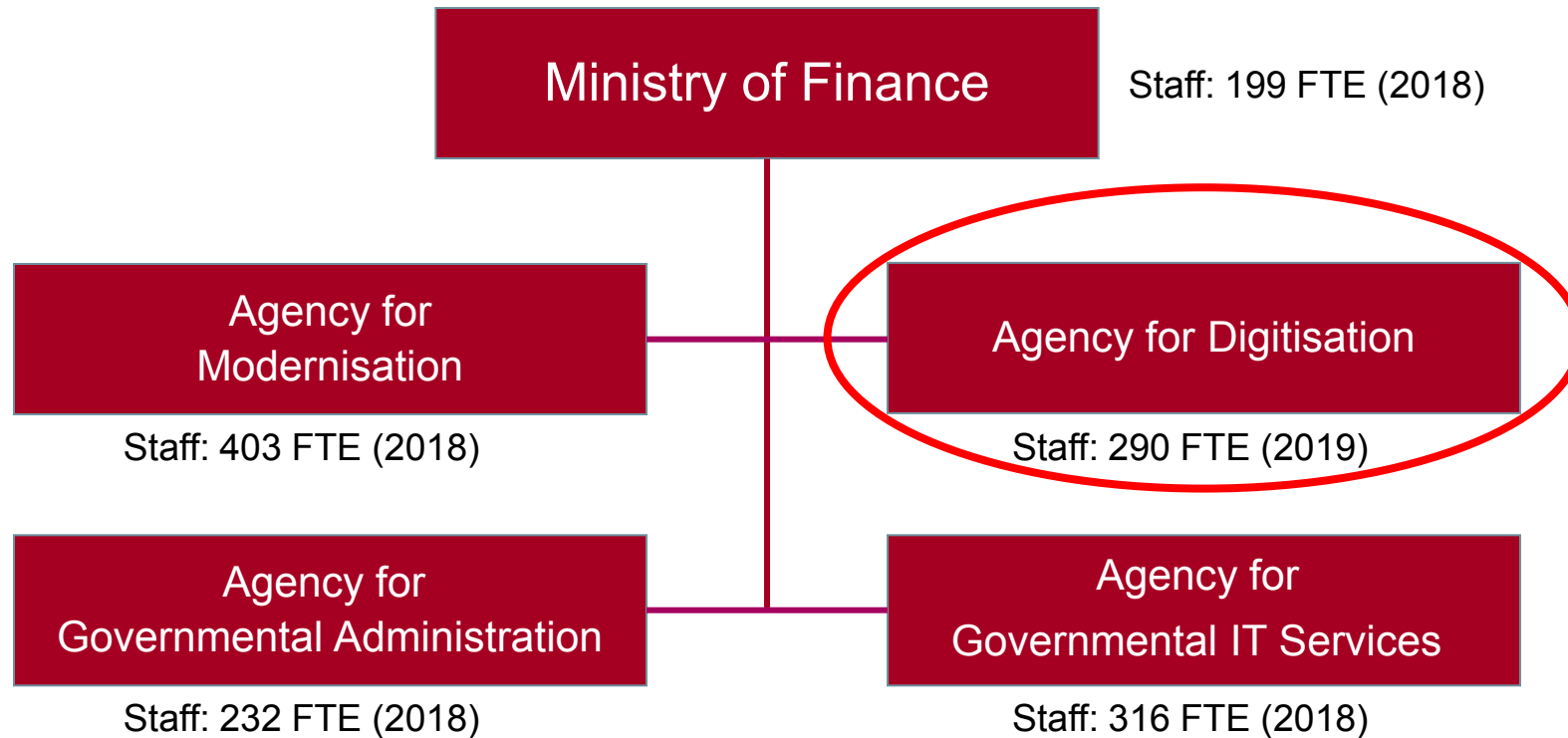
AGENCY FOR DIGITISATION
MINISTRY OF FINANCE

Digitisation of the Public Sector in Denmark

April 2019



The Ministry of Finance



The Danish Context

- Population of Denmark: 5.6 million.
- Public sector involved in most life events.
- Very high degree of trust in public sector.
- High degree of Internet penetration, usage and competencies in population:
 - 97 pct. aged 16-74 have Internet access at home.
100 pct. businesses have Internet access (10 or more employees; without financial sector).
 - 92 pct. aged 16-74 use Internet every day.
 - 92 pct. aged 16-74 have interacted online with public authorities within the past 12 months.

Source: Eurostat, 2017-2018 data. European Commission.



Levels of Government in Denmark

- Central government.
- 5 regions:
 - Health services (e.g. hospitals).
 - Cannot levy tax.
- 98 municipalities:
 - Citizens-oriented services.
 - Can levy tax.
 - Municipal autonomy.
- Welfare services are delivered by regions and municipalities.

Source: Eurostat, 2017 data. European Commission.

Municipalities and
Regions in
Denmark
1 January 2007



The Potential for Cost-savings

Channel	Cost per transaction (EUR)
Personal services	14,0
Received letters (paper)	11.7
E-mails	11.0
Telephone calls	7.8
e-services/self-services	4.2



Source: Agency for Digitisation, Ministry of Finance, Denmark, 2012

More than 15 Years of Collaboration within the Public Sector

2001

Digital Collaboration

- Digital signature.
- Citizens are allowed to send e-mails to authorities.
- Authorities are communicating digitally.

2004

Efficient Payments and Internal Digitisation

- “Easy account” and eInvoicing.
- *virksomhed.dk* and *sundhed.dk*.
- Secure e-mail between authorities.

2007

Common Infrastructure

- “EasyID”, “EasyLogin”, eIncome.
- Digital Post, “EasySMS”, *borger.dk*.
- Authorities are obliged to use the common ICT infrastructure.

2011

Digital Communication

- Mandatory Digital Post for citizens and businesses.
- Mandatory online self-service for citizens and businesses.
- Digital welfare solutions.
- Basic Data Programme.

2016

Safer Digital Transformation

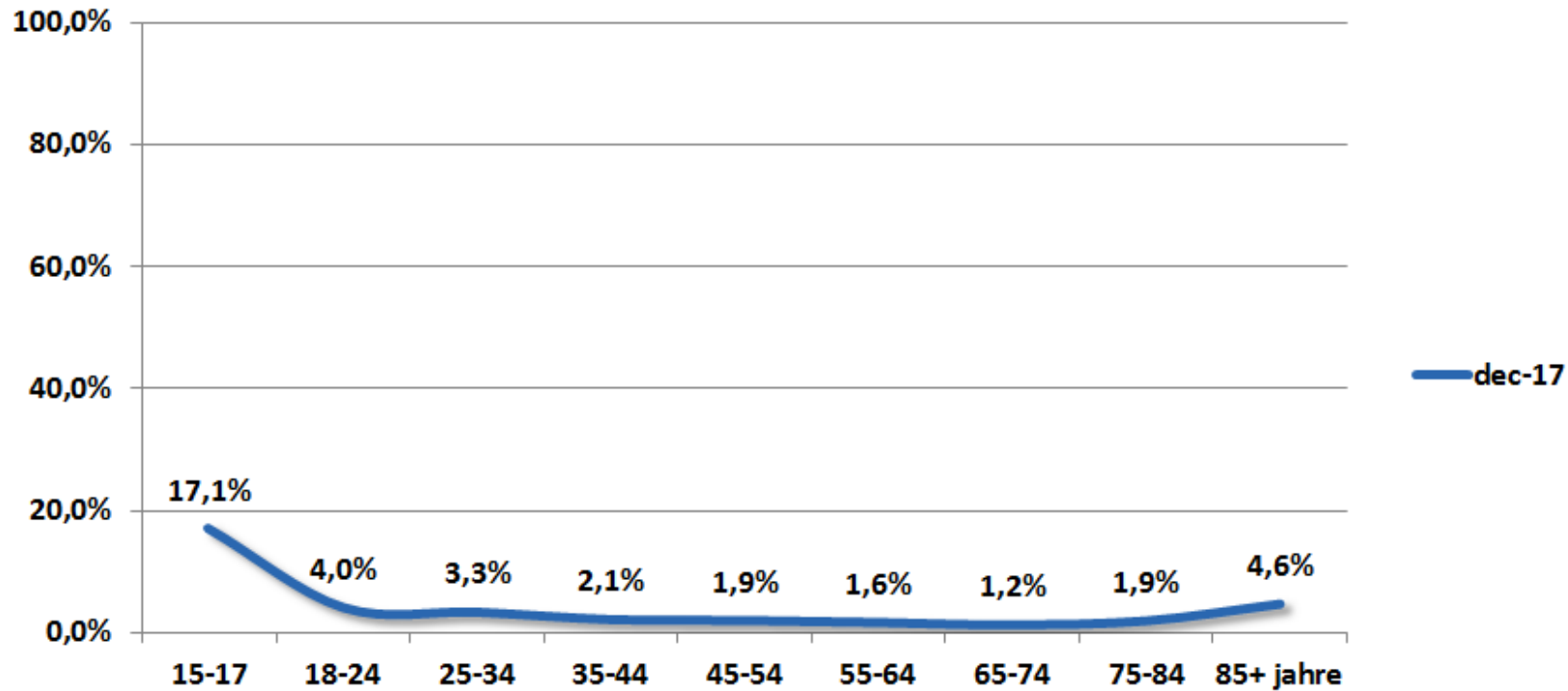
- User-friendliness and coherency of services.
- Data for efficiency, quality, and economic growth.
- Strengthened information security strategy.
- ICT architecture framework for interoperability
- ICT management strategy

The Case of *Digital Post*

- 4,8 million citizens of 15 years of age and above are provided with a mandatory digital letter box – Digital Post:
 - July 2018:
 - 4.395.889 (91 pct.) citizens are registered for Digital Post.
 - 434.566 (9 pct.) citizens have an exemption from the use of Digital Post.
- 84 pct. of the users are satisfied with Digital Post.
- The public authorities are sending large number of digital letters:
 - 88.9 Million messages in 2015
 - 112.6 Million messages in 2016
 - 126.0 Million messages in 2017
 - 141.3 Million messages in 2018



Digital Post – how many do not read their mail



Registered citizens by December 2017 who have received digital letters within the last six months without logging on to their Digital Post account; age distribution.



NemID nøgle- app

Dit digitale
supplement til
nøglekortet



Mange EU-sy- gesikringskort udløber i 2019

Så tjek datoen, og
bestil et nyt i god tid



Genveje

Falske beskeder

Barsel

Kontanthjælp

Folkepension

Straffeattester

Børnepasning

Boligstøtte

Ansøg om eller forny dansk pas

borger.dk – the Danish Citizen Portal

- **Monthly visits:** 3 million.
- **User-satisfaction:** 93 pct. are satisfied (December 2018)
- **Personalised user-experience:** more sharing of relevant personal data.



What do Users think of *borger.dk*?

Citizens know about borger.dk

94% (under 70 years) know about borger.dk

Citizens are satisfied and feel confident when using borger.dk

92% are satisfied or very satisfied with borger.dk

93% of the users (who know about borger.dk) feel confident using borger.dk

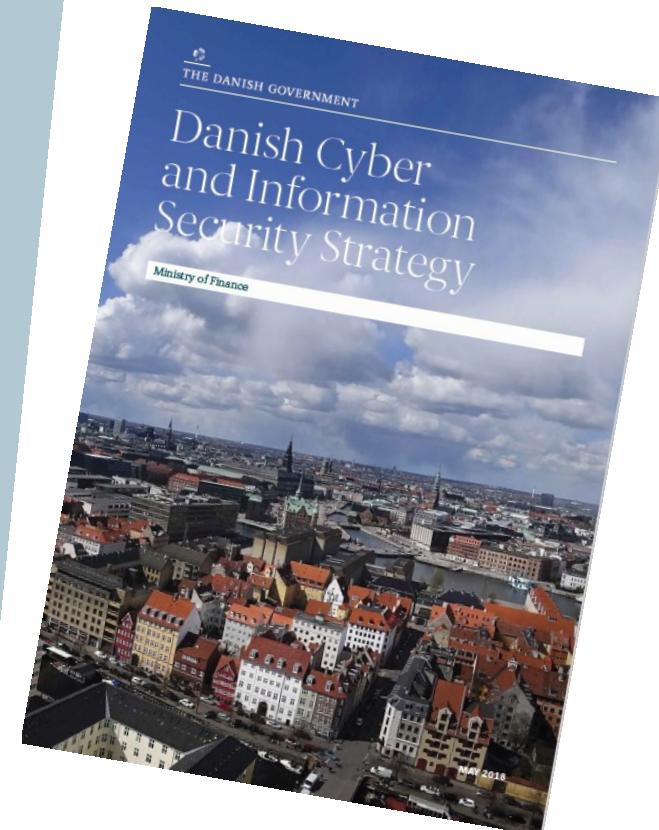
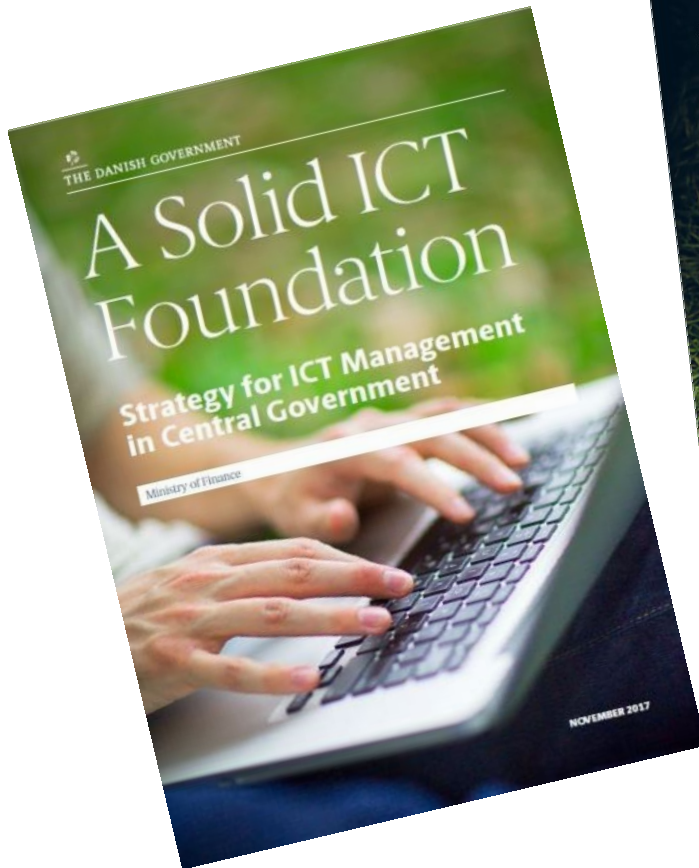
87% find it easy to find what they are looking for on borger.dk

Citizens value the content

91% find the content easy to read and to comprehend

87% find that the quality of the content is high

Four Major Initiatives Launched in 2017/2018



World-Class Digital Services (2018)

- Knowledge, overview, transparency:
 - Strategy for re-use of data in the public sector.
 - Creation of a Data Ethical Council.
 - Access to own information and status on ongoing cases with public authorities.
- Digital services for citizens and businesses:
 - Coherent digital user-journeys.
 - Harmonised digital communication.
- Technology and new welfare solutions benefiting more people:
 - Investment fund for new technologies and digital welfare solutions.
 - Denmark as a front-runner in AI usage.

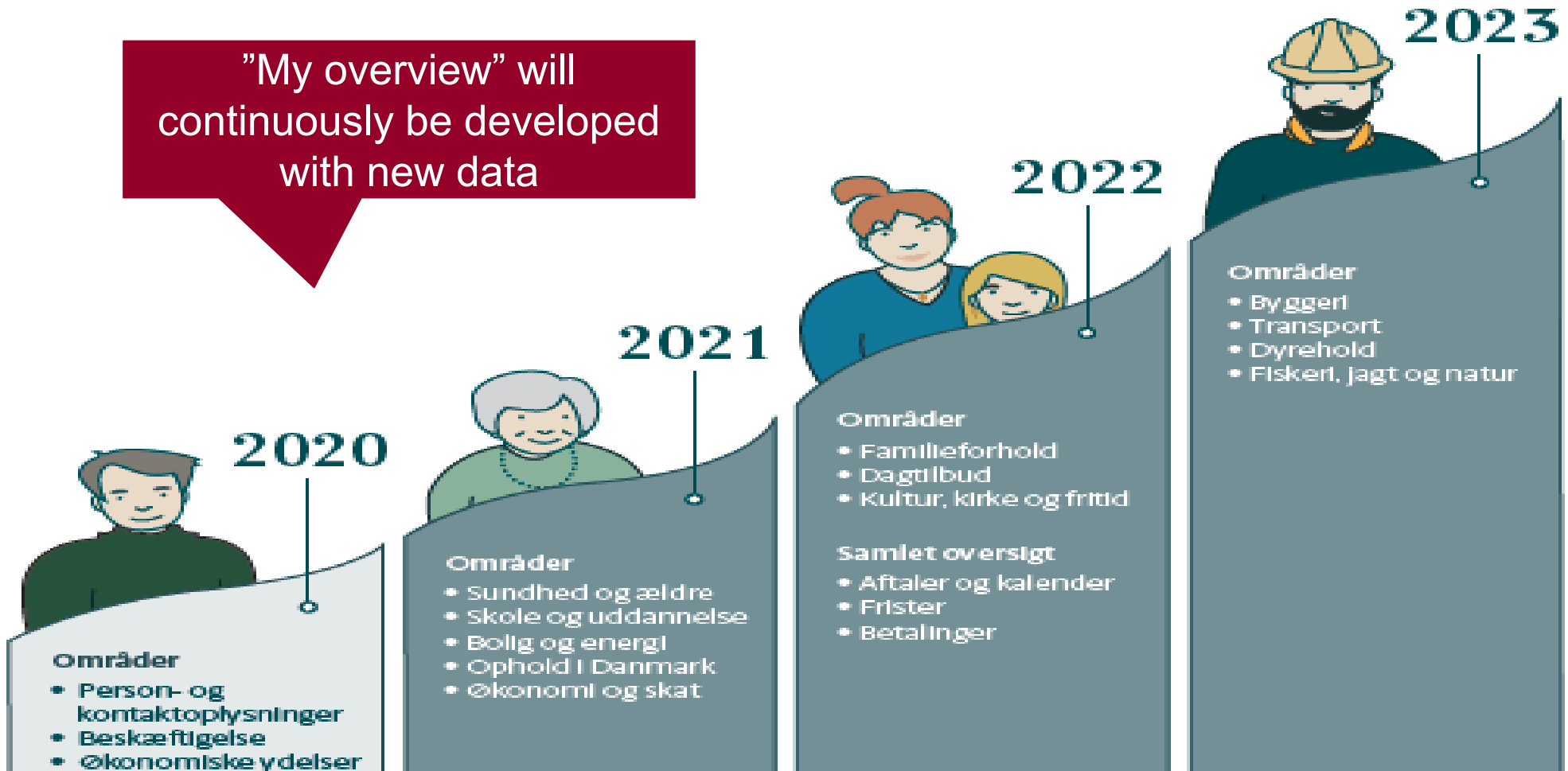


”My overview” must strengthen trust...

- Citizens get a better overview of
 - Cases
 - Benefits
 - Appointments
 - Data about oneself
 - Deadlines and payments
- Analysis of a possible log-function where citizens can see, who have accessed data about them



... but will not be ready in one day



Coherent digital user-journeys

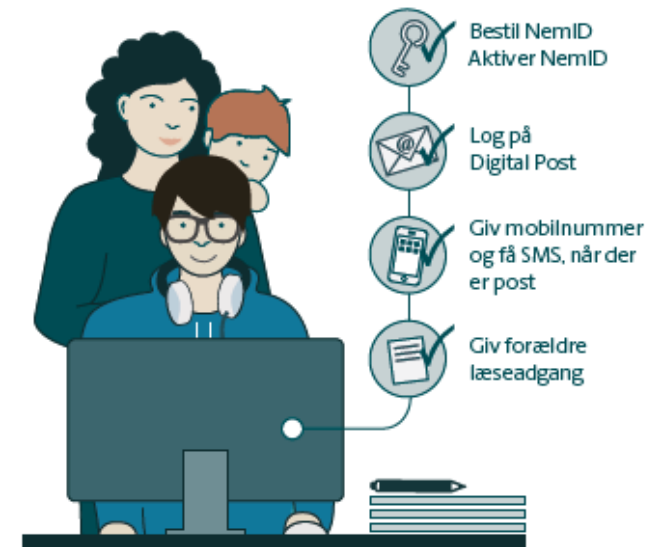
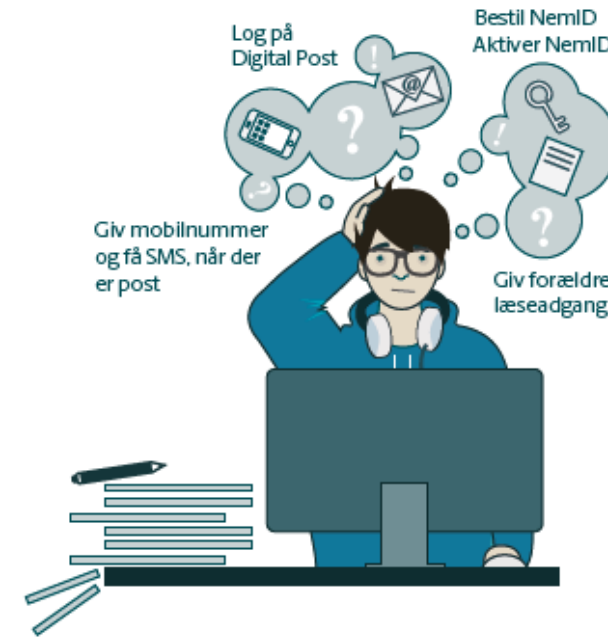
- Coherent digital user-journeys
- 10 user-journeys for citizens
- 10 user-journeys for companies

For citizens e.g.

- Become a digital citizen (15 year olds)
- Become a parent

For companies e.g.

- From small to medium-large company
- Hiring your first employee



AI Strategy

- Sets the frame for the public and private sector
 - Ethical principles for AI
 - Open and better data
 - Competencies and knowledge
 - More investments
 - International cooperation



Thank you

lopak@digst.dk

@lpkamppmann



Read more on
digst.dk





AGENCY FOR DIGITISATION
MINISTRY OF FINANCE

Data sharing and open government data

May 2019



Topics

1. Data sharing
 - The digitally coherent public sector

2. Open government data
 - The Basic Data Programme
 - Re-use of public sector information (PSI)
 - National data set catalogue

1. Data sharing



Levels of Government in Denmark

- Central government.
- 5 regions:
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Source: Eurostat, 2017 data. European Commission.

Municipalities and
Regions in
Denmark
1 January 2007



Sharing and reusing data

- Common public architecture enables the ability to share data across the public sector to benefit citizens and companies
- Citizens and companies should if possible only have to hand-in the same information one time to the public sector (once-only principle)
- The efforts must be developed in compliance with data protection laws (GDPR)
- Architecture and legislation are mutually dependent. Legislation needs to be ready for digitisation and architecture need to support legislation (enables automation)



The vision of coherence

The vision: A digitally coherent public sector

The common architecture of digitisation facilitates an effective and secure sharing of data and digital transversal processes between public authorities and supports the public sector in delivering good, effective, consistent, correct and transparent services and regulation to citizens and businesses.



Common public sector digital architecture

- Architecture for safe and effective data sharing
- Common public rules on modelling data
- Common language for data quality

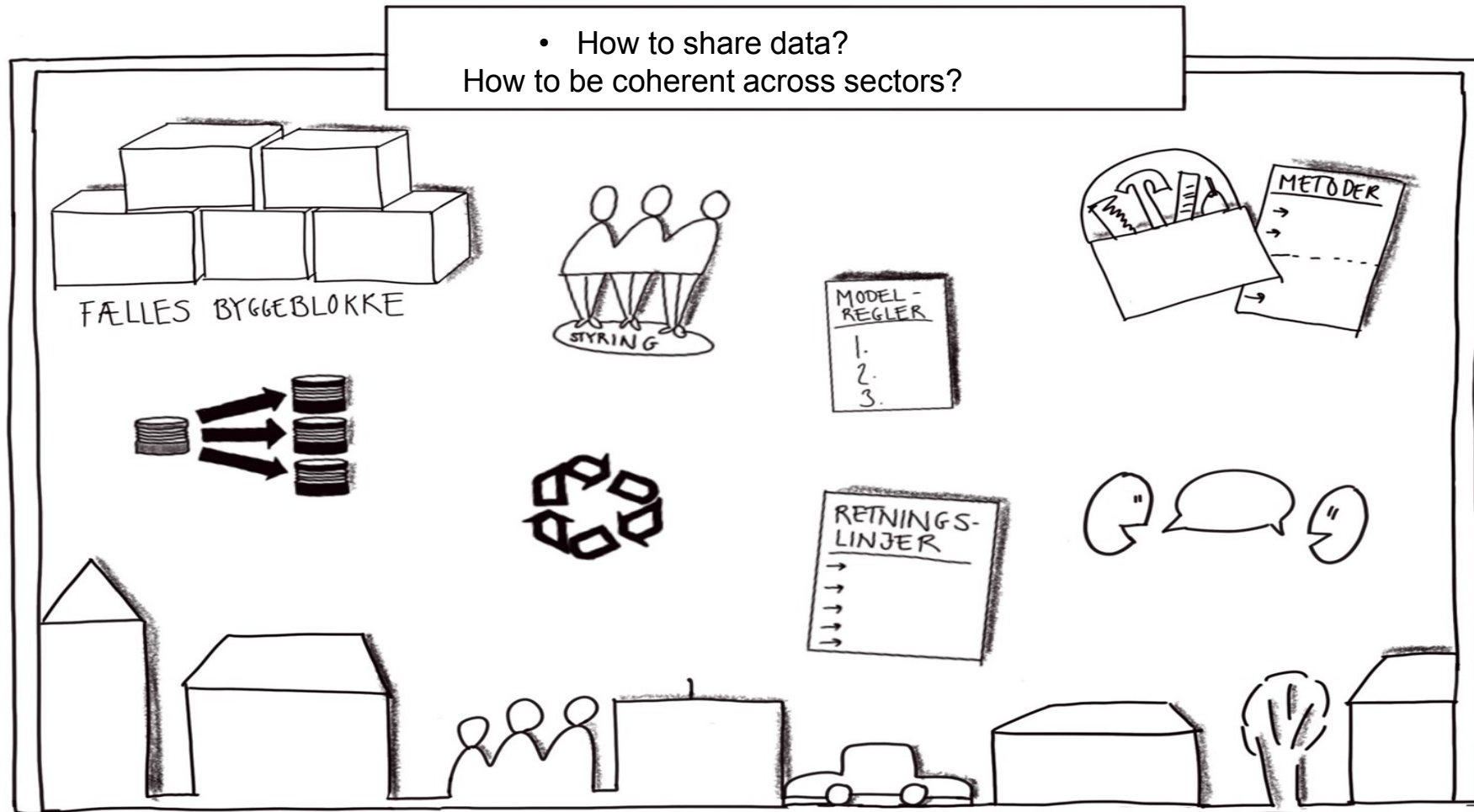
The digitally coherent public sector

White Paper on a common public-sector digital architecture

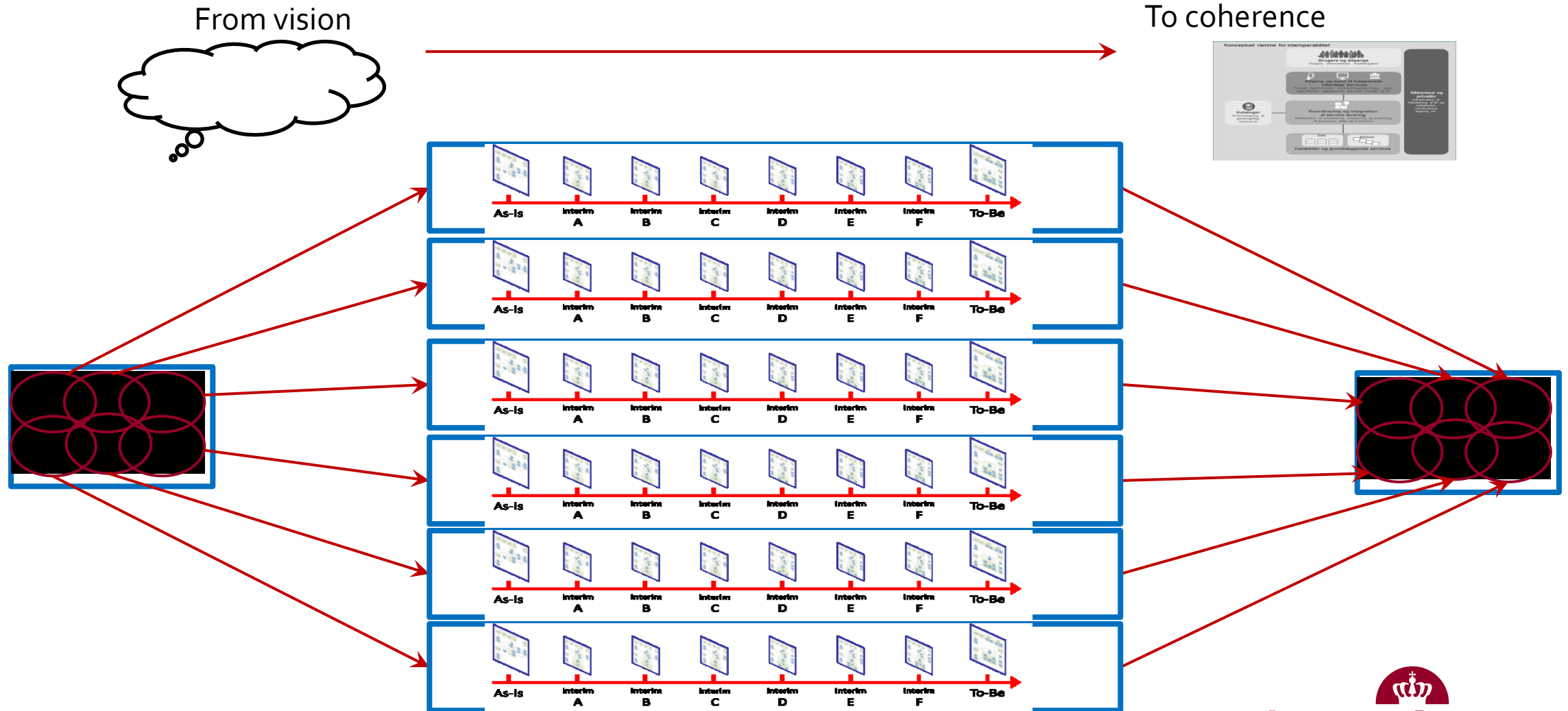
Version 1.0, June 2017

2017

How do we do it?



Development over time



2. Open Government Data

- Many initiatives:
 - Open Data DK (municipalities)
 - digitaliser.dk (free platform)
 - Open Data Innovation Strategy (ODIS) – Initiative from 2009
 - Open Government Partnership (OGP) – International collaboration
 - Basic Data Programme
 - Implementation of the PSI directive
 - National data set catalogue
 - ... and more to come

The Basic Data Programme

Basic data - the data we use repeatedly in the public sector

- Basic and coherent data on properties, addresses, persons, companies and geography – the raw material of Denmark.
- Basic data is used and shared across the public and private sector in Denmark

The Basic Data Programme: A cross-government effort

- **Open access** to public-sector basic data for everyone, including enterprises and individuals.
- Data is **standardized** so that it can be combined and applied coherently
- The **quality** of basic data is significantly increased
- Basic data is **made easily available** through a common single distribution solution the Data Distributor

Current status of the Basic Data Programme



REAL PROPERTY



**ADDRESSES, STREETS
AND AREAS**



**MAPS AND
GEOGRAPHY**



COMPANIES



WATER AND CLIMATE



THE DATAMODEL



PERSONS



THE DATA DISTRIBUTOR

The business case

- Benefits for public authorities: Efficiency gains amounting to 30M Euro annually in municipalities, regions and central government
- Benefits for private authorities: Growth and innovation potential - At least 65M euro annually in the private sector

Benefits and improvements with basic data

Security

Increased
data quality

Once only



Revision of the current PSI-directive

- Data sets of high value:
 1. Geospatial
 2. Environment
 3. Meteorological
 4. Companies and ownership
 5. Statistics
 6. Mobility
- Policy for research data
- Public service companies within specific sectors
- Unified across the EU
- Implementation at the latest in 2021

The national data set catalogue

- Built so public authorities can display and access adequate and necessary information (metadata) regarding the data set in a uniform way
- Provides links to how to access and in what formats
- Data sets are listed in themes in compliance with the European data portal
- No personal data and GDPR compliant
- The solution is easily adjustable and can be developed and expanded over time

The screenshot shows the homepage of the National Data Set Catalogue. At the top right, there is a "Log ind" link. The main header features the logo of the Agency for Digitisation (a crown) and the text "DIGITALISERINGSSTYRELSEN". Below the logo is a navigation menu with buttons for "Datasæt", "Organisationer", "Temaer", "Om", "Vejledning", and "Historiske datasæt". A prominent red search bar is labeled "Søg datasæt" and contains the placeholder text "F.eks. Miljø" and a search icon. Below the search bar, there are two summary boxes. The first, "Hele Danmarks metadata", states that the catalogue provides an overview of public datasets and their metadata. The second, "Overblik", shows statistics: 14 Datasæt, 4 Organisationer, and 14 Temaer. The main content area is a grid of theme cards, each with an icon, a title, a category code, and a count of datasets. The themes are: "Befolkning og samfund [SOCI] 2 datasæt", "Energi [ENER] 0 datasæt", "Internationale spørgsmål [INTR] 1 datasæt", "Landbrug, fiskeri, skovbrug og fødevarer [AGRI] 0 datasæt", "Ukategoriserede datasæt" (with a note that this theme is reserved for datasets without a category), "Miljø [ENVI] 0 datasæt", "Økonomi og finanser [ECON] 11 datasæt", and "Regeringen og den offentlige sektor [GOVI]".



More info

- Link to the whitepaper on a common public-sector digital architecture (in English): arkitektur.digst.dk/mandat-og-styring/white-paper-common-public-sector-digital-architecture
- Link to Basic Data Programme (in English): grunddata.dk/english/



DIGITALISERINGSSTYRELSEN

Borger.dk – the public-sector citizen portal

Margrethe Harbo, Senior Consultant
Division for the National Citizen Portal – borger.dk



Digital Post



Min Side



Log på

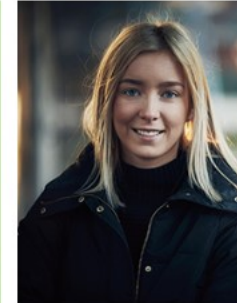


Søg



Mange EU-sy-
gesikringskort
udløber i 2019

Så tjek datoen, og
bestil et nyt i god tid



Feriepenge til
gode?

Log på Min Side og se,
om du har feriepenge
tilbage i dette ferieår



Genveje

Falske beskeder

Forskudsopgørelsen

Barsel

Kontanthjælp

Folkepension

Straffeattester

Børnepasning

Boligstøtte

Søg SU

Flytning

Studiegæld



Alle emner

Familie og børn

- Når I vil giftes
- Barsel og orlov
- Mere ...

Skole og uddannelse

- Privatskoler, lilleskoler og friskoler
- Indskrivning til skolestart
- Mere ...

Sundhed og sygdom

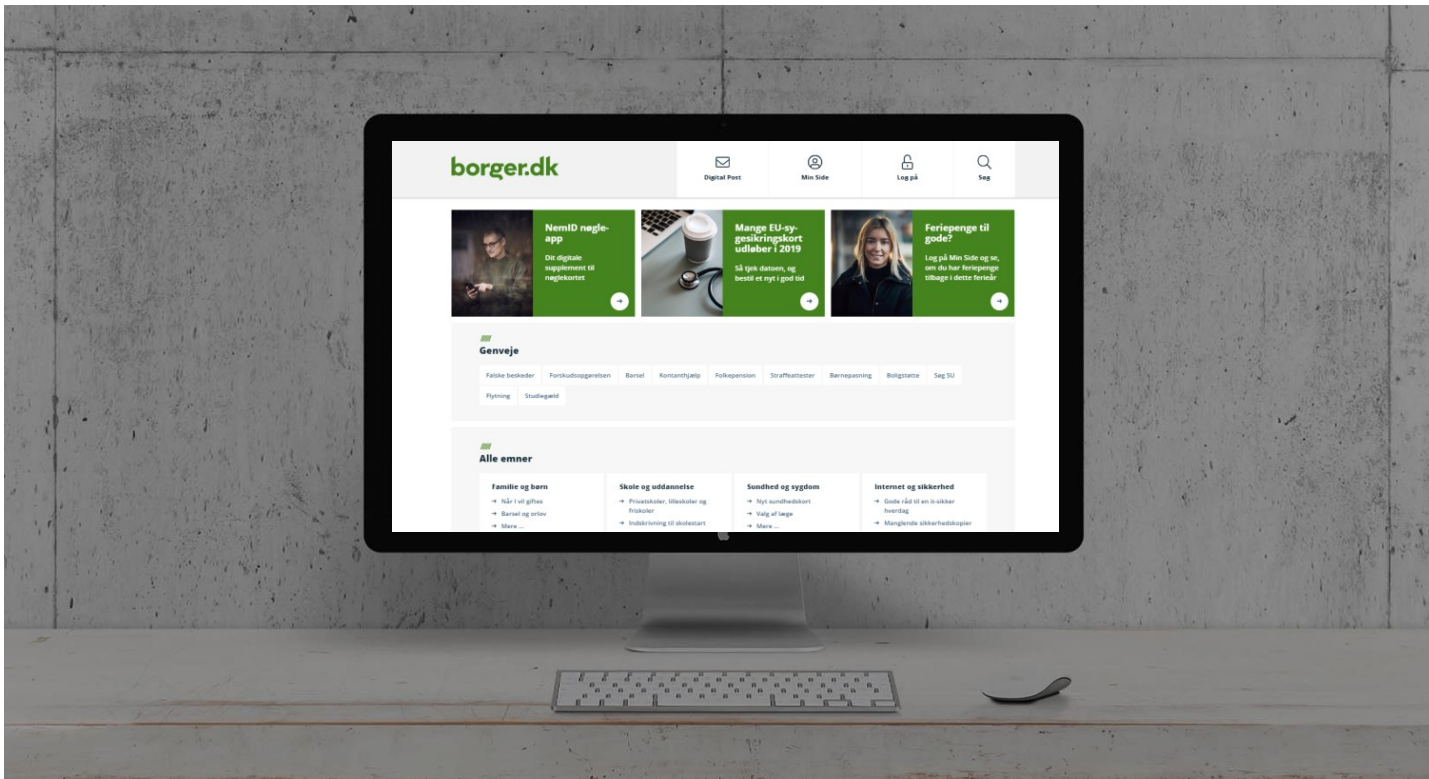
- Nyt sundhedskort
- Valg af læge
- Mere ...

Internet og sikkerhed

- Gode råd til en it-sikker hverdag
- Manglende sikkerhedskopier
- Mere ...

Agenda

- The Danish Digital Landscape
 - Components and prerequisites
- The public-sector citizen portal – borger.dk
 - Setup, objectives and content
- Facts and figures
 - Statistics and user feedback
- The (near) future
 - How to create an more coherent digital service

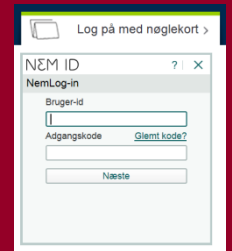


The Danish Digital Landscape



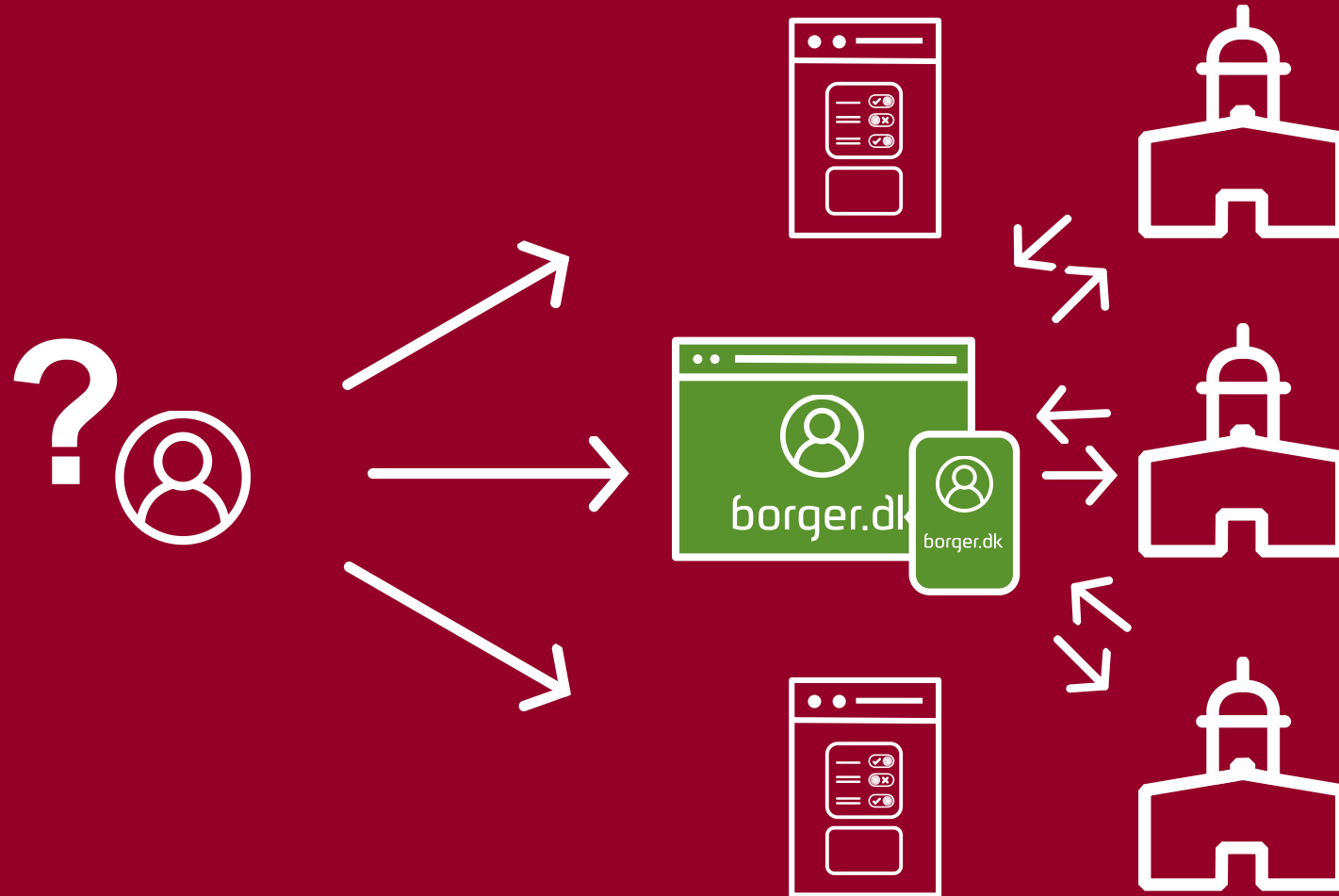
Important prerequisites

- High level of it-readiness among Danish citizens
- High level of cooperation across authorities
- The Digital Strategy 2016-2020
- Mandatory digital self-service and Digital Post
- Public standards and joint guidelines
- Common components (e.g. NemID, Digital Post)
- Borger.dk support 1881 and help and support in citizen service centers
- Self-service solutions, communication and administration anchored in the public institutions



The user experience

Safe, user-friendly and transparent public sector



Borger.dk in brief

- Borger.dk is a portal providing a single point of access to Danish public sector services for all Danish citizens
 - Borger.dk was launched in 2007 as a joint government initiative funded by all levels of government.
 - Borger.dk is a key player in eGovernment Strategies.
 - Today, borger.dk holds information and data from (almost) all state governmental institutions and integrates to about 2.000 self-service solutions.
- Borger.dk is a digital “central railway station” that guides and helps citizens solve their errands with the public sector digitally – especially when, as a citizen, you do not know where to start
 - Borger.dk helps to create a safe, user-friendly and manageable public sector.
 - Borger.dk specifically supports the cross-cutting overview and digital user journey that cross multiple solutions and authorities.

What are the objectives and benefits?

1

We make it easier to find information and services

39 million visits per year

High rating on Google etc.

Focus on communication, ease to use, simplicity and coherent user journeys

2

We make it easier to develop services across authorities

User journeys across authorities

Display of mandatory self-service solutions

Distribution of content and data

3

We make it easier to target and personalize

Proactive and responsive personalization

New services e.g. My benefits

New user journeys and 'life situations' e.g. Moving



NemID nøgle-app

Dit digitale supplement til nøglekortet



Mange EU-syggesikringskort udløber i 2019

Så tjek datoen, og bestil et nyt i god tid



Feriepenge til gode?

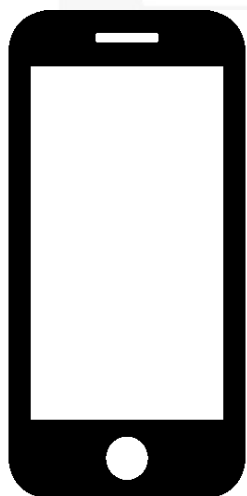
Log på Min Side og se, om du har feriepenge tilbage i dette ferieår



Genveje

Falske beskeder Forskudsopgørelsen Barsel Kontanthjælp Folkepension Straffeaftester Børnepasning Boligstøtte Søg SU
Flytning Studiegæld

Skole og uddannelse	Sundhed og sygdom	Internet og sikkerhed
<ul style="list-style-type: none">→ Privatskoler, lilleskoler og friskoler→ Indskrivning til skolestart→ Mere ...	<ul style="list-style-type: none">→ Nyt sundhedskort→ Valg af læge→ Mere ...	<ul style="list-style-type: none">→ Gode råd til en it-sikker hverdag→ Manglende sikkerhedskopier→ Mere ...



Borger.dk content:

- Information and search
- Digital self-service
- Log in
- Digital Post
- 'My Page'

Information and search

Borger.dk is a regular homepage

Front page

The screenshot shows the borger.dk homepage. At the top is the logo and navigation icons for Digital Post, Min Side, Log på, and Søg. Below the navigation is a breadcrumb trail: Forside / Transport, trafik, rejser / Pas / Ansøg om eller forny dansk pas. The main content area features three green cards: 'NemID nøgle-app', 'Mange EU-sygesikringskort udløber i 2019', and 'Feriepenge til gode?'. Below these is a 'Genveje' section with links like 'Falske beskeder' and 'Forsudsopgørelsen'. At the bottom is an 'Alle emner' section with categories like 'Familie og børn' and 'Skole og uddanne'.

Topics

borger.dk

Digital Post

Min Side

Log på

Søg

Forside / Transport, trafik, rejser / Pas / Ansøg om eller forny dansk pas

- > Biler og kørekort
- > Pas
 - Ansøg om eller forny dansk pas
 - Regler om pas
- > Tilskud til transport
- > Udlandsrejser
- > Veje

Ansøg om eller forny dansk pas

The banner features a green background with a photo of a passport and keys. The text reads: 'Som dansk statsborger kan du få udstedt et pas i alle kommuner. Du skal møde personligt op'. To the right, under 'Kommunevælger', it says 'Vælg din kommune for at se selvbetjeningsløsninger og information, der gælder dig.' with a dropdown menu showing 'København'.

- + Sådan ansøger du om eller fornyer et pas Start →
- + Hvis du ikke kan nå at få dit pas Start →
- + Hvad koster et pas?
- + Hvor længe er passet gyldigt?
- + Alle børn skal have eget pas Start →

Information

Transport, trafik, rejser

Two green cards are shown. The first is titled 'Ansøg om eller forny dansk pas' and contains the text: 'Som dansk statsborger kan du møde personligt op og få udstedt pas i alle kommuner'. The second is titled 'Fornyelse og ændring af kørekort' and contains: 'Du skal henvende dig til kommunen, når dit kørekort skal fornyes eller ændres'.

Genveje til selvbetjening

- Ansøg om/forny kørekort - send digitalt med NemID
- Blanket til helbredsoplysninger ved udstedelse af kørekort
- Ansøg om registreringsattest
- Ansøg om støtte til bil
- Standardpris regnemaskine, motorkøretøjer
- Ansøg om/forny dansk pas

Digital self service and Log in

Borger.dk gives easy access to public self service


"Start" self service



- > Biler og kørekort
- ▼ Pas
 - **Ansøg om eller forny dansk pas**
 - Regler om pas
- > Tilskud til transport
- > Udlandsrejser
- > Veje

Ansøg om eller forny dansk pas

Som dansk statsborger kan du få udstedt et pas i alle kommuner. Du skal møde personligt op



Kommunevælger

Vælg din kommune for at se selvbetjeningsløsninger og information, der gælder dig.

København

- + Sådan ansøger du om eller fornyer et pas **Start**
- + Hvis du ikke kan nå at få dit pas **Start**
- + Hvad koster et pas?
- + Hvor længe er passet gyldigt?
- + Alle børn skal have eget pas **Start**

Information



- > Biler og kørekort
- ▼ Pas
 - **Ansøg om eller forny dansk pas**
 - Regler om pas
- > Tilskud til transport
- > Udlandsrejser
- > Veje

Ansøg om/forny dansk pas

Her kan du som dansk statsborger ansøge om at få udstedt eller fornyet dit pas.

Videre

København

Sådan gør du

- Ved fælles forældremyndighed skal begge forældre underskrive ansøgningen for pas til børn.
- Ansøger du om pas for dit barn, skal du kende barnets højde.
- Hvis kommunen tilbyder det i løsningen eller på deres hjemmeside, kan du med fordel lave en tidsbestilling til pas.
- Det tager 11 - 15 hverdage, før du får dit nye pas.

- Åbn en guide, der viser, hvordan du gør

Kontakt

- + Københavns Borgerservice - BIBLI
- + Københavns Borgerservice - Bren
- + Københavns Borgerservice - Hove

Log på med nøglekort >

NEM ID ? | X

NemLog-in

Bruger-id

Adgangskode [Glemte kode?](#)

Næste

Log in (eID/ NemID)

My page and personalized information

Data integration to the public sector – and personalized information

The image shows a screenshot of the 'borger.dk' website interface. A dark red circle on the left is labeled 'Digital Post' and points to a notification banner for 'DIGITAL POST' with 34 unread messages. Another dark red circle on the right is labeled 'Personalized information and services' and points to a 'Folkepension' section. A third dark red circle at the bottom is labeled 'Topics' and points to a grid of service categories: 'MIN SUNDHED', 'MIN BOLIG', 'MIN ØKONOMI', 'MINE SAGER', and 'MIN PROFIL'. The interface includes a top navigation bar with 'borger.dk', 'Digital Post' (34), 'Min Side', 'Log af' (Margrethe Harbo), and 'Søg'. Below the navigation bar, a welcome message reads 'Velkommen, Margrethe Harbo'. The 'Folkepension' section lists various pension options and provides a link to 'Læs mere om skattnedslag for seniorer'. A dark blue banner at the bottom left says 'Næste udbetaling' for Den 30. november 2018. A green banner at the bottom right says 'Det skal du være opmærksom på i november' and 'Har du fået en afdragsordning fra Udbetaling Danmark?'. The page footer contains the number '10'.

Ydelser

Her kan du se en oversigt over dine ydelser fra kommunen på en række områder.

Hvilke typer af ydelser kan du se?

+ Begraveshjælps tilskud	Aktiv ●
Senest udbetalt: 7. nov 2018: 200,00 kr.	
- Begraveshjælps tilskud	Aktiv ●
Senest udbetalt: 7. nov 2018: 200,00 kr.	

Baggrund

Se detaljer om den bevilling, du har fået.

UDBETALES ?	Engangs
UDBETALES AF	Slagelse Kommune

→ Se din sag

→ Læs general information om alkoholbevillinger

Seneste udbetalinger

Her kan du se dine seneste udbetalinger. Vær opmærksom på fået udbetalt. Det kan bl.a. skyldes, at der er modregnet i belø...

PERIODE	UDBETALING
---------	------------

Forside / Pension og efterløn / Folkepension

▼ Folkepension

- Før du går på folkepension
- Når du får folkepension
- Udsøgt pension
- > Førtidspension
- > Tillæg til folke- og førtidspension
- > ATP Livslang Pension
- > Tjenestemandspension og Lønmodtagernes Dyrtidsfond
- > International pension
- > Dit liv ændrer sig - tjek pensionen
- > Pensionssystemet i Danmark
- > Efterløn, fleksydelse, delpension

Folkepension

Skattnedslag for seniorer

Du kan søge om skattnedslag indtil den 31. marts 2019.

→ Læs mere om skattnedslag for seniorer

Næste udbetaling

Den 30. november 2018

- Se din næste og tidligere pensionsudbetalinger

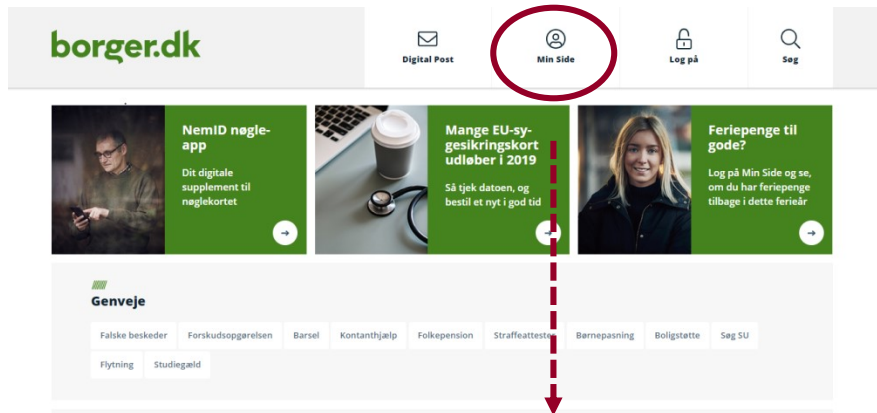
Populær selvbetjening

Det skal du være opmærksom på i november

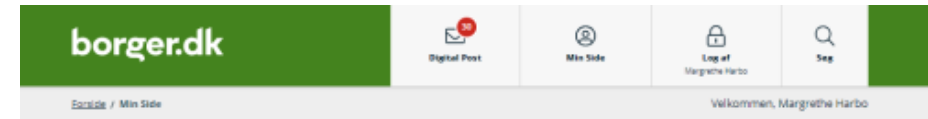
Har du fået en afdragsordning fra Udbetaling Danmark?

- Betal pension tilbage eller læs

Live demonstration – Log on to My page



The login form for NemID is shown. It includes the URL 'www.nemid.nu', a 'Bruger-id' field, an 'Adgangskode' field, and a 'Glem adgangskode?' link. There are 'Næste' and 'Afbryd' buttons at the bottom.



Min Side

The 'Min Side' dashboard content is shown. It includes a 'DIGITAL POST' section with 30 unread messages, a 'MIN SUNDHED' section with a heart icon, a 'MIN BOLIG' section with a location pin icon, a 'MIN ØKONOMI' section with a bar chart icon, a 'MINE SAGER' section with a document icon, and a 'MIN PROFIL' section with a person icon.

Facts and figures

Statistics and user feedback

borger.dk

Visits

Brugsstatistik fra borger.dk

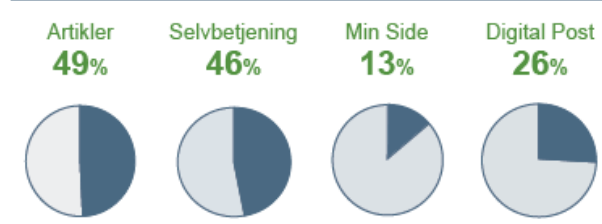


Use

Det bruger borgerne især borger.dk til



Fordeling af besøg på borger.dk

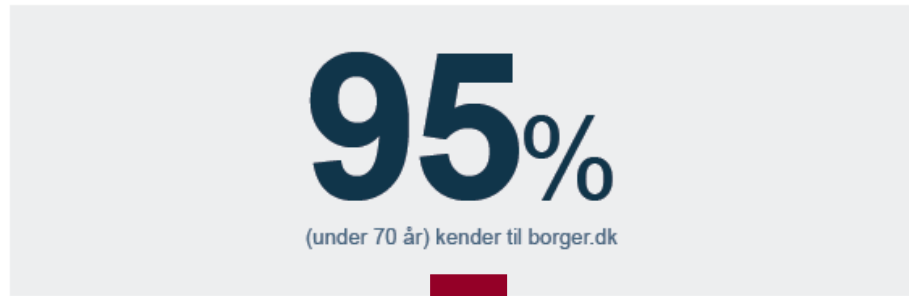


Performance

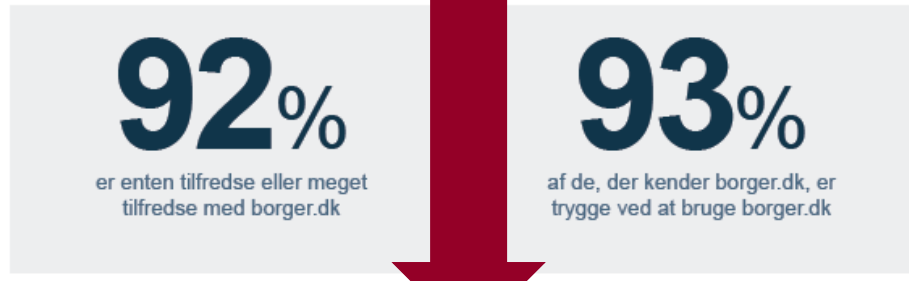


Seneste tal fra brugerundersøgelser i 2018

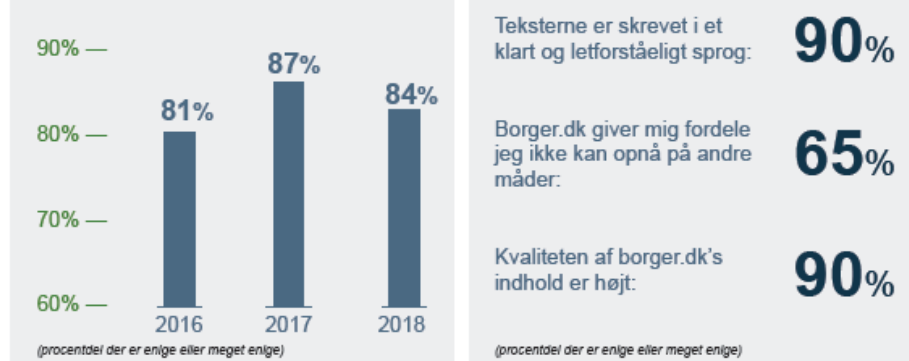
Borgerne kender borger.dk



Borgerne er tilfredse



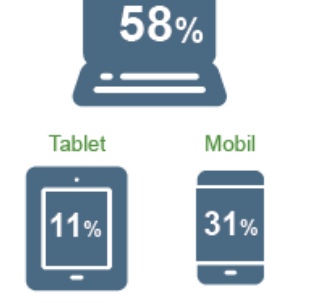
Borgerne er trygge ved at bruge borger.dk



Where do the users come from?



Platform



What do users think of borger.dk?

Citizens know about borger.dk

95% (under 70 years) know about borger.dk

Citizens are satisfied and feel confident when using borger.dk

92% are satisfied or very satisfied with borger.dk

93% of the users (who know about borger.dk) feel confident using borger.dk

84% find it easy to find what they are looking for on borger.dk

Citizens value the content

90% find the content easy to read and to comprehend

90% find that the quality of the content is high

What do users think of borger.dk?

User feedback: Is the text easy to read and comprehend?

"Very! Just what I needed to get an overview that gives me peace of mind."

"Easily accessible, clear and to the point language. If you do not understand the text, it can only be due to lack of will. Very nice."

"No it is so d... stupid. I can't even report sick because everything has to be so obscure "



A need for more coherent services

- The current design of public digital self-service solutions is very much the result of the traditional sectoral structures and organizational **borders**.
- This means that digital public services *as a whole* do not live up to the expectations from citizens of a **coherent** and up-to-date digital service – even though most public digital solutions function well *separately*.
- **Goal** – to create digital guides that give citizens an overview of all the tasks relevant for the specific situation they are in (the 10 most important life events for citizens by 2024).

56%

of citizens needed to contact other entities or authorities in connection with their situation.

77%

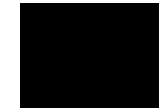
of those who have been in contact with several entities or authorities did not find that the authorities were good at creating coherency.



21%

of the citizens who have used several single online self-service solutions indicate that they are "highly satisfied".

From My page to My overview on borger.dk



WORK IN
PROGRESS

The citizen can...

- Get an **overview** of the information and data the authorities have and easily access relevant self services.
- Find targeted and **personalized information**. Based on data and rules – e.g. age, benefits and address.
- Access **Digital Post**, My appointments etc.
- Find and start user journeys' and **digital guides**

Mit overblik Hans Hansen **borger.dk** Min profil Log af Søg

Aktuelt **Digital post** **Aftaler og frister** **Indblik** **Ydelser** **Sager** **Aktuelt**

Aktuelt

Få overblik over aktuelle oplysninger, aftaler og frister. Om Mit Overblik ?

Digital post 31

Ulæste beskeder

Region hovedstaden Indkaldelse til MR Scanning	6. dec. 2018
Københavns Kommune Faktura for daginstitution	1. dec. 2018

Vis 31 ulæste beskeder →

Aftaler og frister

Næste måneds aftaler og frister

Aftale på Rigshospitalet Region hovedstaden	I morgen kl. 10
Betal daginstitution Region hovedstaden	Frist 1. dec. 2018

Vis alle 6 aftaler og frister →

Indblik

Nye oplysninger til dig

Din børne- og ungedyelse bliver mindre, når dit barn fylder 7

Nyt: Nu kan du i Indblik finde information om dit barns vaccinationer

Vis Indblik →

Ydelser

Ydelser de næste 30 dage

Du modtager Ingen ydelser den næste måned.

Sager

Aktive sager

Ansøgning om EU-sygesikringskort Behandles

My overview on borger.dk



The citizen can ...

- See **appointments** and 'deadlines'
- Get an overview of current **benefits** and **cases** (e.g. applications).

Aftaler og frister

Her kan du se dine aftaler og andre ting, du skal huske i forbindelse med det offentlige

Se hvor data om aftaler og frister kommer fra ?

↑ Vis tidligere aftaler og frister **August 2018**

I DAG kl.24.00

Dit pas udløber
Rigspolitiet

Denne information er baseret på en frist fra en myndighed. Dit pas udløber snart, og du kan forny det hos Borgerservice.

→ Læs mere om fornyelse af pas **Forny dit pas**

4 JG kl.10.00

Aftale på Rigshospitalet
Region Hovedstaden

Denne information er baseret på et brev i din digitale post. Føj til kalender (iCS)

Vis brev

September 2018

Ydelser

Her kan du få et overblik over dine ydelser fra det offentlige. Mangler din ydelse på listen ?

De næste 30 dage Aktive ydelser Udbetalingsplan

Dine ydelser de næste 30 dage

Nedenfor ses et skema over de ydelser du vil modtage de næste 30 dage. Du skal være opmærksom på at ydelserne kan variere fra måned til måned ved udstående med det offentlige.

Ydelse	Udbetaler	Udbetales	Beløb til udbetaling	Mere info
Boligstøtte	Udbetaling Danmark	27. sep. 2018	4.537,25	Mere info
Folkepension	Udbetaling Danmark	24. sep. 2018	2.009,50	Mere info

Leveres af Det Centrale Personregister (CPR)

Thank you

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About borger.dk:

<https://en.digst.dk/digitisation/national-citizen-portal/>