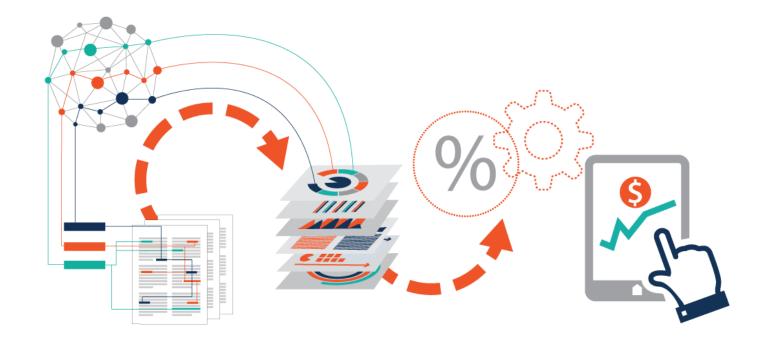


# **Big Data Analytics**

Assoc. Prof. Dr. Tiranee Achalakul

Department of Computer Engineering, Faculty of Engineering King Mongkut's University of Technology Thonburi







# **Course objectives**

- Learners see practical examples of big data in action
- Learners see the overview of current big data technology
- Learners understand big data technology



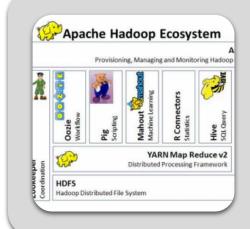


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#### Schedule



#### Module 1: Introduction to Big Data



#### Module 2: Introduction to Big Data Technology

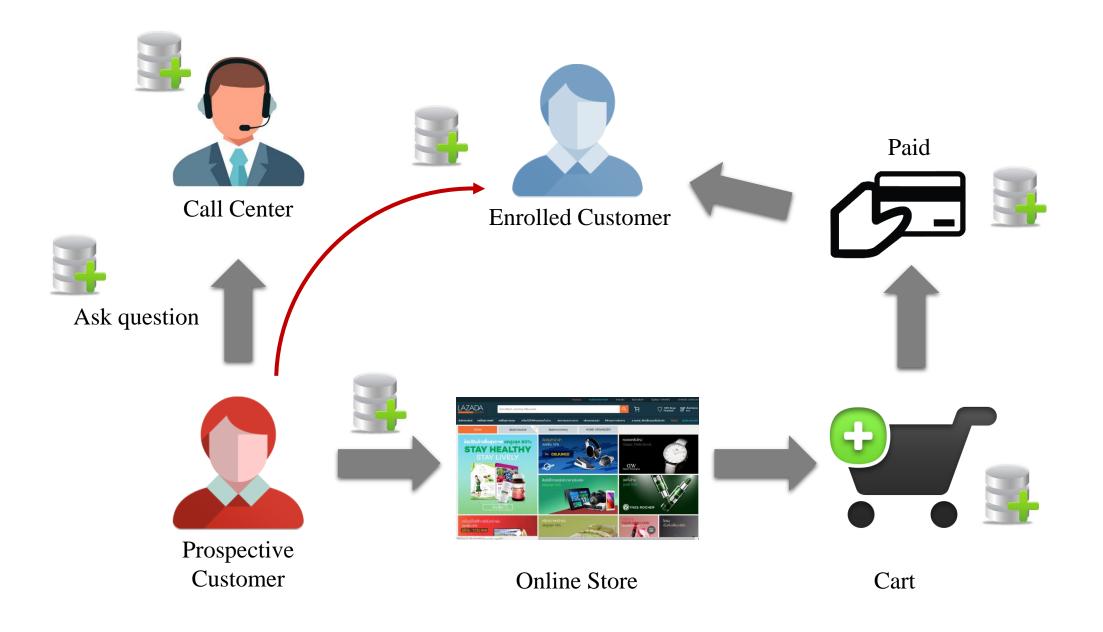
Data Mining Machine Learning Text Mining an NLP Apache Hadoop



### **Introduction to Big Data**









### **Traditional database**

CUSTOMER				
NAME	DATATYPE	NULLABLE?		
CUSTOMER_ID	VARCHAR	NO		
FIRST_NAME	VARCHAR	NO		
LAST_NAME	VARCHAR	NO		
BIRTH_DAY	TIMESTAMP	NO		
ADDRESS	VARCHAR	NO		
ADDRESS2	VARCHAR	YES		
STATE	VARCHAR	NO		
ZIP_CODE	INTEGER	NO		

CUST_ORDER				
NAME	DATATYPE	NULLABLE?		
ORDER_ID	VARCHAR	NO		
CUSTOMER_ID	VARCHAR	NO		
STATUS	VARCHAR	NO		
ORDER_AMOUNT	DECIMAL	NO		



PRODUCT				
NAME	DATATYPE	NULLABLE?		
PRODUCT_ID	VARCHAR	NO		
CATEGORY	VARCHAR	NO		
LIST_PRICE	DECIMAL	NO		

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### More than just tables



**Unstructured Data** 



Structured Data

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#### VOLUME

Online & Offline Automatically generated Manually created

VELOCITY

Speed of Generation Rate of Analysis Behavioral data - server logs, clickstream, ATM log Images & sounds photographs, videos, Google street views images, medical

- images, handwriting images, voice recordings
- Languages text messages, tweets, web content
- **Records** medical records, large automated survey, tax

 $\checkmark$ 

Sensors - temperature, accelerometer, geolocation

#### VARIETY

#### Unstructured Structured

#### VERACITY

Untrusted Uncleansed Unclear





**Able** 





#### Video

Streaming video takes up more than 1/3 of the Internet traffic during normal television watching hours

72 hours of video are added to YouTube every minute

864,000 hours of YouTube video are uploaded each day

22 million hours of TV and movies are watched on Netflix each day

Zynga processes 1 petabyte of videogame content per day



#### **Social media**

More than 1.4 billion online consumers are spending 22 percent of their time on social platforms

172 million individuals visit Facebook each day

4.7 billion minutes spent on Facebook each day

532 million Facebook statuses updated each day

250 million photos uploaded to Facebook each day

30+ billion pieces of data are added to Facebook each month

40 million Twitter individual users each day 50 million tweets per day

32 billion searches performed on Twitter per month 22 million LinkedIn individual users each day 20 million Google+ individual users each day 17 million Pinterest individual users each day 2 million blog posts are written each day

#### Data from 2014



#### **Other digital platforms**

1.3 exabytes of data sent and received by mobile Internet users each month

Average teenager sends 4,762 text messages per month

More iPhones are sold than babies born each day

294 billion emails are sent each day

72.9 products ordered per second on Amazon

18.7 million hours of music is streamed on Pandora each day

1,288 new apps are available to download each day

More than 35 million apps are downloaded each day

By 2018, there will be a demand for about 450,000 data scientists in the U.S., leaving a shortage of more than 150,000 positions

Ref: Mushroom Networks, Deep Blue Analytics, MBAOnline, IBM, Gartner



# **Big Data Adoption Goal**



Improves operational efficiency and drive productivity  $\sim$ 

Improves profit through cost reduction

Business sustainability through customer satisfaction

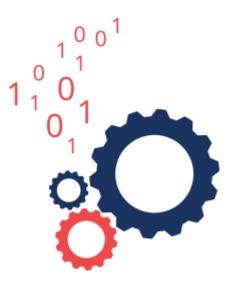
Creates new revenue sources

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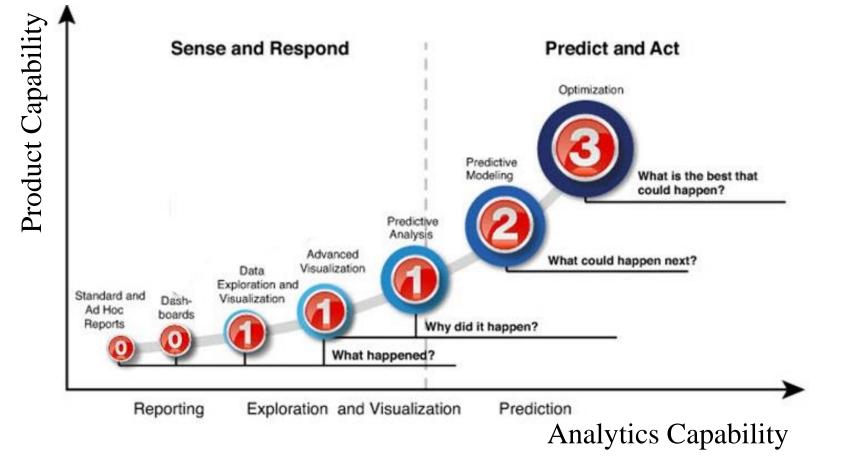
# **Big Data Analytics**

A set of fundamental concepts/principles that underlie techniques for extracting useful knowledge from large datasets containing a variety of data types. To <u>uncover hidden patterns</u>, unknown correlations, market trends, customer preferences, and other useful business information





# **Big Data Maturity**



http://fisherdaniel.com/

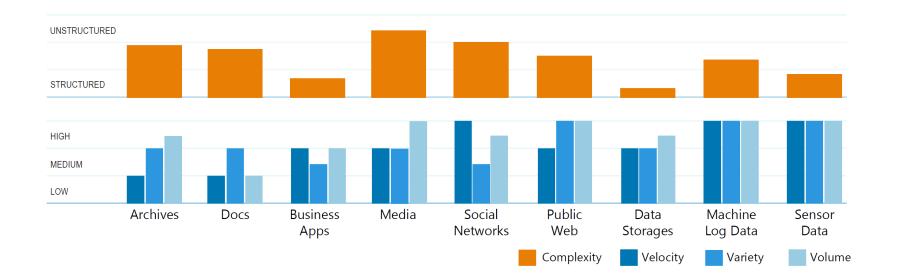
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# Big data challenge





Archives Scanned documents, statements, medical records, e-mails etc..

#### Docs XLS, PDF

XLS, PDF, CSV, HTML, JSON etc.

#### Social Networks

Media

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...

Social Networks Twitter, Facebook, Google+, LinkedIn etc.

Images, video, audio etc.

#### Public Web Wikipedia, news, weather, public finance etc

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#### Data Storages RDBMS, NoSQL, Hadoo

RDBMS, NoSQL, Hadoop, file systems etc.



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#### Machine Log Data

Application logs, event logs, server data, CDRs, clickstream data etc.

#### Sensor Data



Smart electric meters, medical devices, car sensors, road cameras etc.



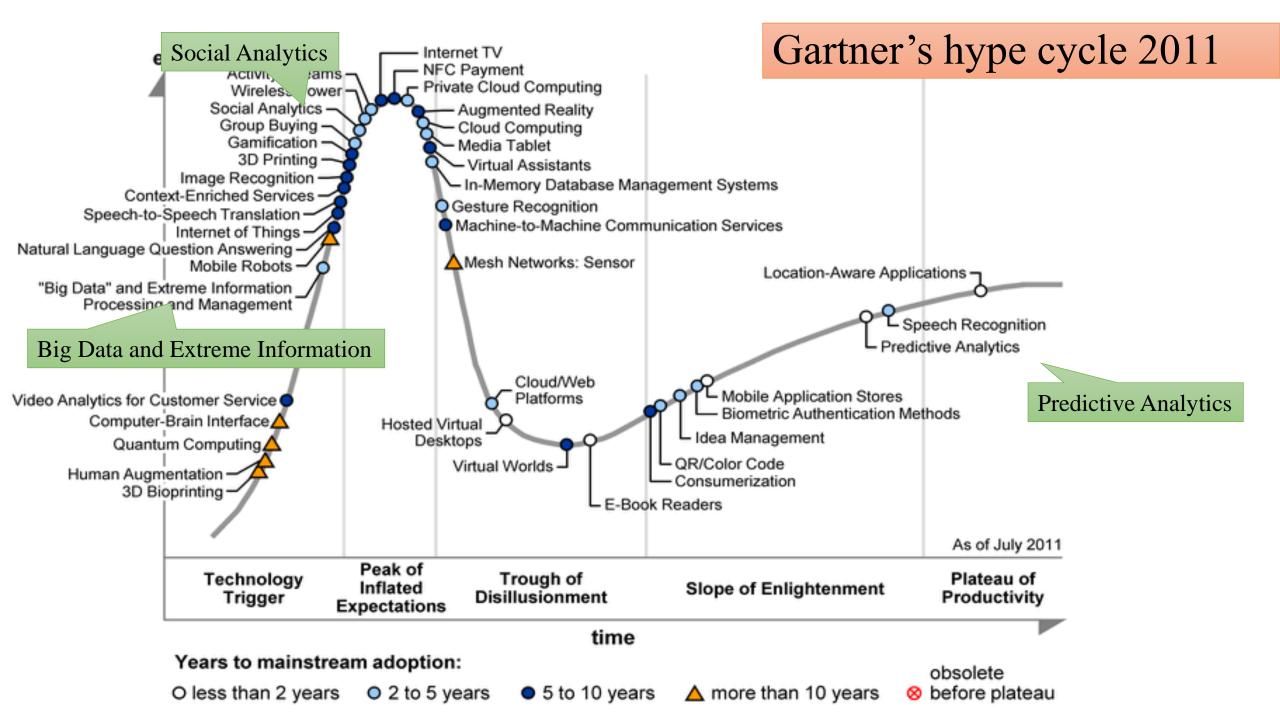
Business Apps CRM, ERP systems, HR, project management etc.

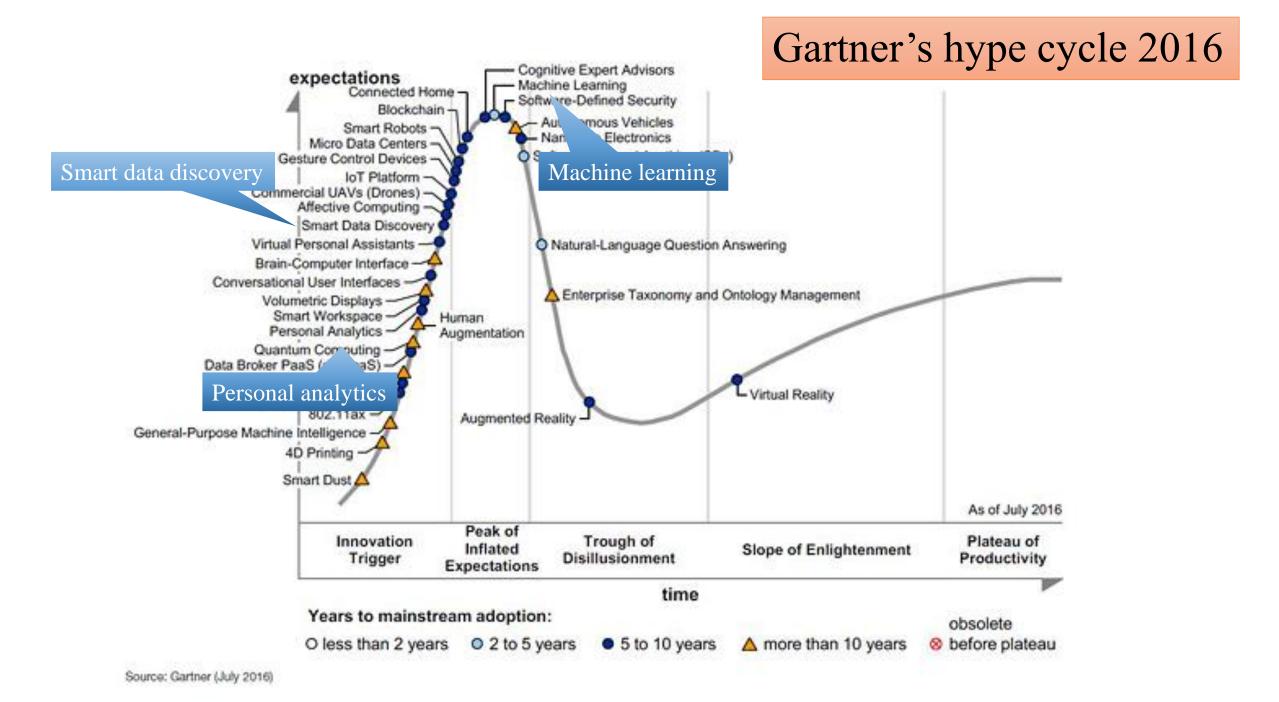


# Big data analytics

	Traditional Analytics (BI)	VS	<b>Big Data Analytics</b>
Focus on	<ul><li>Descriptive analytics</li><li>Diagnosis analytics</li></ul>		<ul> <li>Predictive analytics</li> <li>Data Science</li> </ul>
Data Sets	<ul><li>Limited data sets</li><li>Cleansed data</li><li>Simple models</li></ul>		<ul> <li>Large scale data sets</li> <li>More types of data</li> <li>Raw data</li> <li>Complex data models</li> </ul>
Supports	<b>Causation:</b> what happened, and why?		<b>Correlation</b> : new insight More accurate answers

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### Why big data?

Increase of storage capacities

### Increase of processing power

#### **24x7** Availability of data

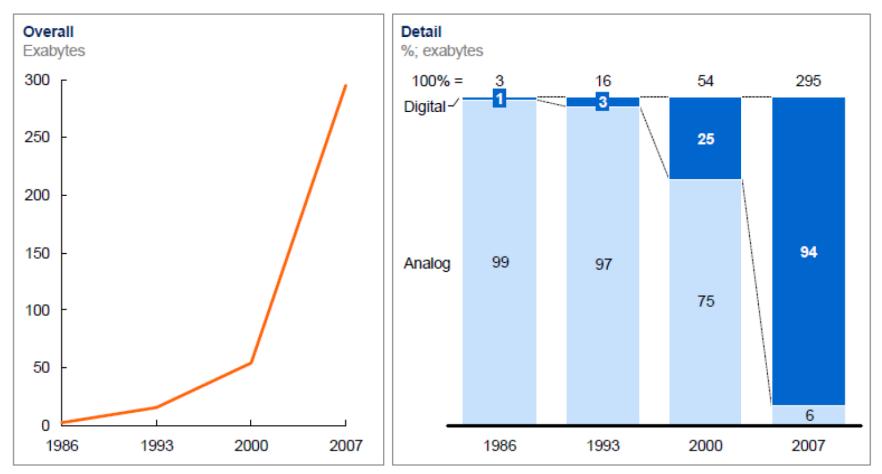
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### Enabler: data storage

Global data storage has grown significantly to digital after 2000



NOTE: Numbers may not sum due to rounding.

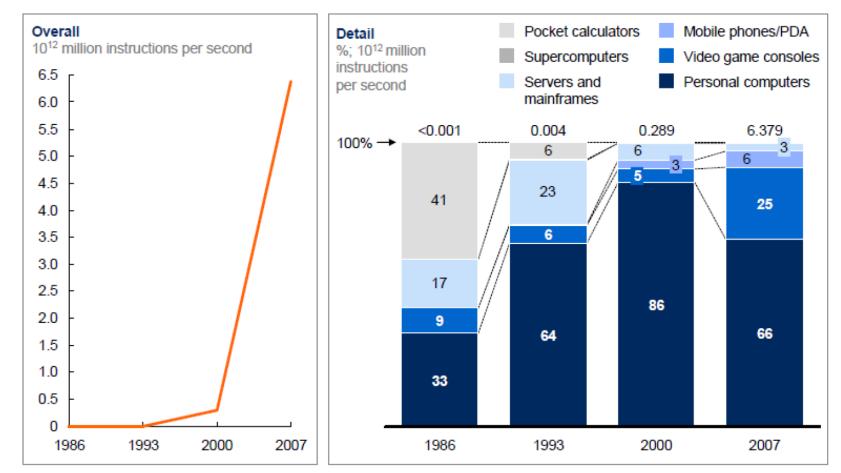
SOURCE: Hilbert and López, "The world's technological capacity to store, communicate, and compute information," Science, 2011



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# **Enabler: Computation capacity**

Computation capacity has also risen sharply



NOTE: Numbers may not sum due to rounding.

SOURCE: Hilbert and López, "The world's technological capacity to store, communicate, and compute information," Science, 2011



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# Enabler: Data availability

Companies in all sectors have at least 100 TB of stored data in US

	onnou oracoo, 2000	Number of firms with	Stored data per firm (>1,000 employees), 2009 Terabytes
Discrete manufacturing <sup>3</sup>	966	1,000	967 <sup>2</sup>
Government	848	647	1,312
Communications and media	715	399	1,792
Process manufacturing <sup>3</sup>	694	835	831 <sup>2</sup>
Banking	619	321	1,931
Health care providers <sup>3</sup>	434	1,172	370
Securities and investment services	429	111	3,866
Professional services	411	1,478	278
Retail	364	522	697
Education	269	843	319
Insurance	243	280	870
Transportation	227	283	801
Wholesale	202	376	536
Utilities	194	129	1,507
Resource industries	116	140	825
Consumer & recreational services	106	708	150
Construction	51	222	231
	-	-	

1 Storage data by sector derived from IDC.

2 Firm data split into sectors, when needed, using employment

3 The particularly large number of firms in manufacturing and health care provider sectors make the available storage per company much smaller.

SOURCE: IDC; US Bureau of Labor Statistics; McKinsey Global Institute analysis



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### Type of available data

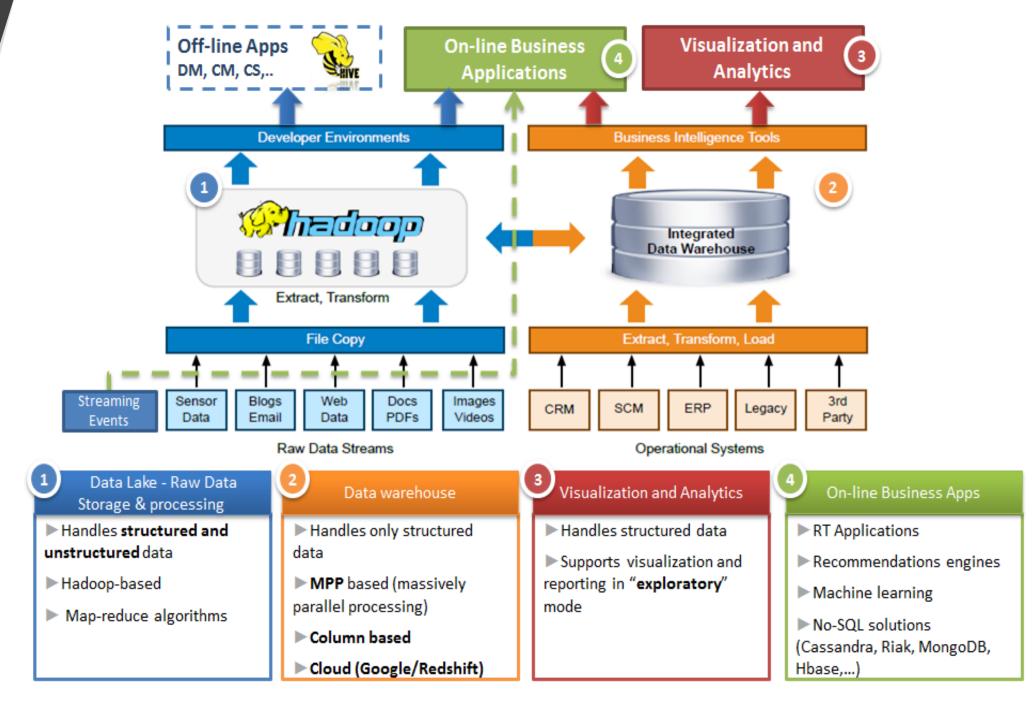
The type of data generated and stored varies by sector <sup>1</sup>				
	Video	Image	Audio	Text/ numbers
Banking				
nsurance				
Securities and investment services				
iscrete manufacturing				
Process manufacturing				
Retail				
Vholesale				
Professional services				
Consumer and recreational services				
lealth care				
ransportation				
Communications and media <sup>2</sup>				
Itilities				
onstruction				
Resource industries				
Government				
ducation				

1 We compiled this heat map using units of data (in files or minutes of video) rather than bytes.

2 Video and audio are high in some subsectors.

SOURCE: McKinsey Global Institute analysis





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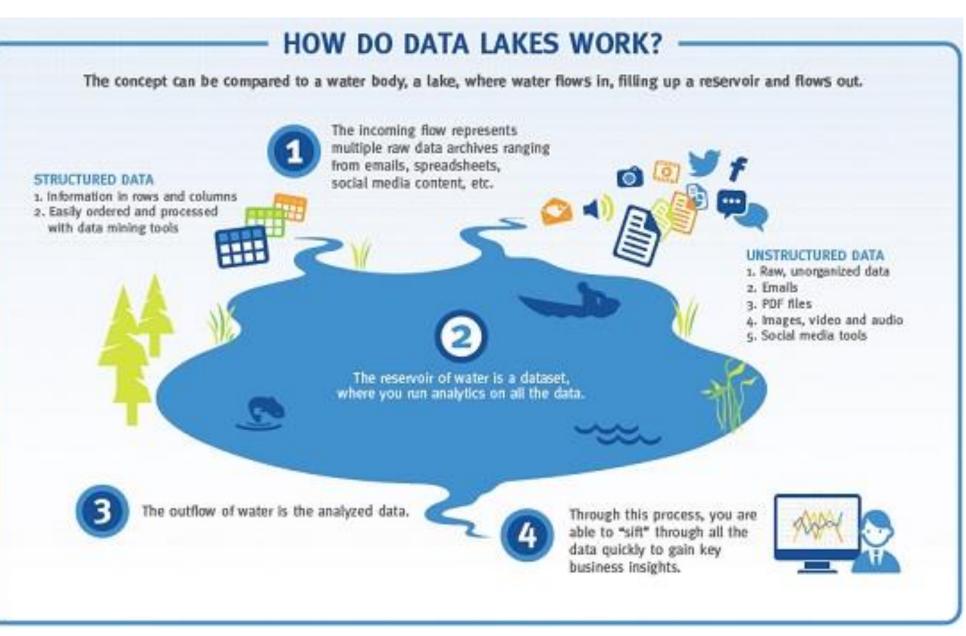


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Data Warehouse	Vs.	Data Lake
Structured, processed	Data	structured / semi- structured / unstructured, raw
Schema-on-write	Processing	Schema-on-read
Expensive for large data volumes	Storage	Designed for low-cost storage
Less agile, fixed configuration	Agility	Highly agile, configure and reconfigure as needed
Mature	Security	Maturing
<b>Business Professionals</b>	Users	Data Scientist et. Al.



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https://www.linkedin.com/pulse/building-data-lake-using-open-source-technologies-aneel



# Big data in public transportation



**Crowd Counting** 

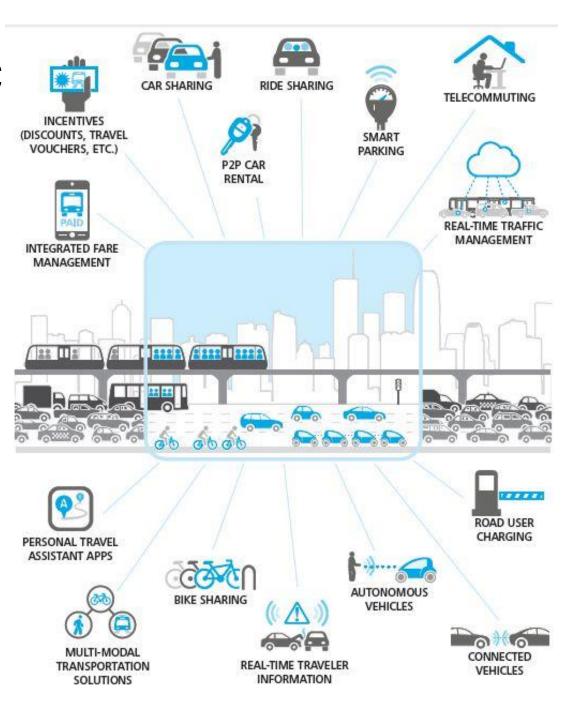


Sensor-based Crowd Detection









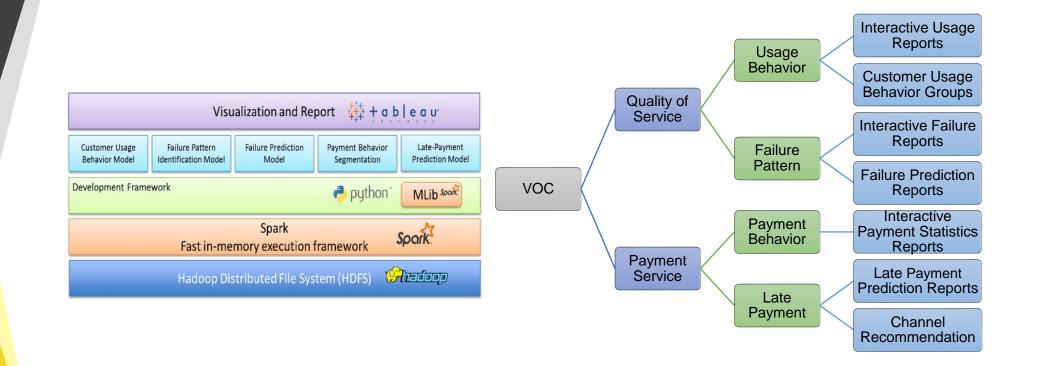
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### **VOICE OF CUSTOMERS**

To understand customers and improve quality of services



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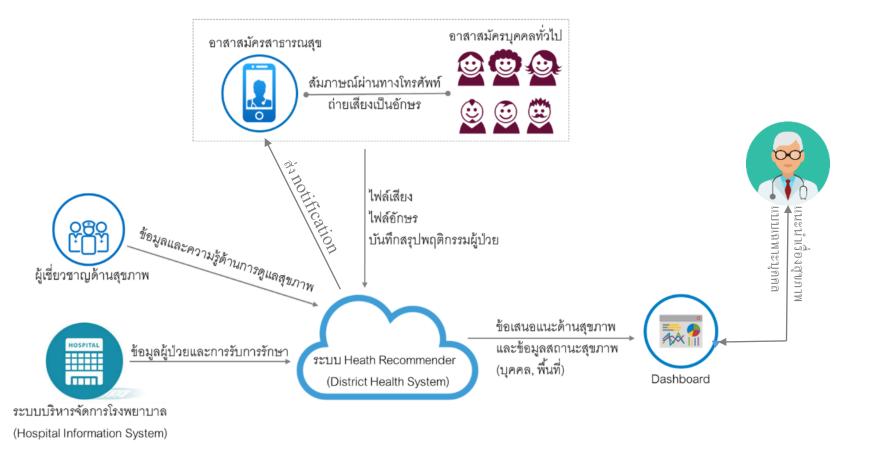
- Databases of information about the state of the health of the general public can be built.
  - Genetic factors (Patient records)
  - Life style (social media, etc.)
  - Wearable sensor data
  - medical and insurance records
- Person's data can be compared and analyzed alongside thousands of others
  - Highlight specific threats and issues through patterns that emerge during the comparison
  - Enables sophisticated predictive modelling to take place

Ref: http://www.forbes.com/sites/bernardmarr/2015/04/21/how-big-data-is-changing-healthcare/



### HEALTH RECOMMENDER SYSTEM

In Collaboration with Sodsri-Saritwong Foundation



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#### **DIALYSIS SOLUTION DELIVERY**

In Collaboration with NHSO

- Goal: Optimize dialysis solution order and delivery
- Methods
  - Treatment data exploration (cleaning, filtering, selection) 300 M Records, 61 M people
  - Predictive model creation (predict time period dialysis state for each patients in the system)
  - Dialysis solution amount estimation
  - Delivery schedule optimization

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#### **GENETIC ANALYSIS AUTOMATION**

Create software that can automate the genetic analysis process Convolutional Neural Network (Deep Learning) is applied A new startup is underway

#### ศูนย์พันธุศาสตร์การแพทย์

ให้บริการตรวจวิเคราะห์ทางพันธุกรรม เพื่อค้นหาความผิดปกติในระดับโครโมโซม ไปจนถึงความผิดปกติในระดับดีเอ็นเอ เพื่อให้แพทย์สามารถใช้ผลการตรวจวิเคราะห์ดังกล่าวในการดูแลผู้ป่วยและครอบครัวได้อย่างมีประสิทธิภาพ ตำเนินงานโดยแพทย์เฉพาะทางต้านพันธุศาสตร์ และทีมนักวิทยาศาสตร์ผู้เชี่ยวชาญ



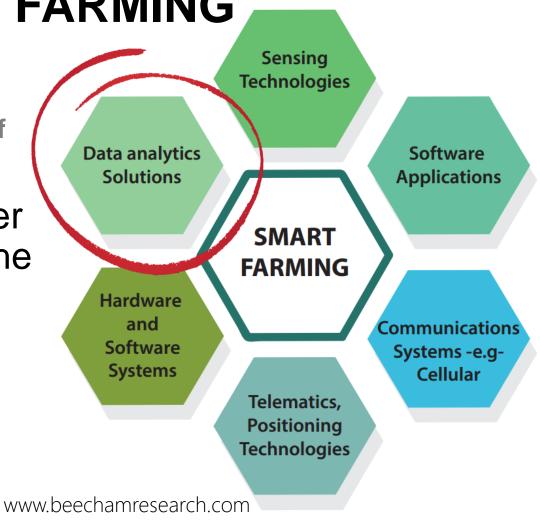


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### **SMART FARMING**

To optimize the yield / unit of farming land

We need to farm smarter utilizing the latest and the greatest technologies



ICT-based decision support systems

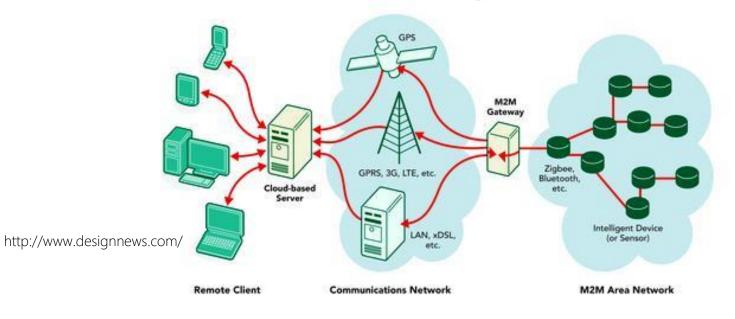


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### **TECHNOLOGY INTEGRATION**

Machine-to-machine (M2M) telemetry plays an essential part in the Internet of Things revolution that is rapidly reshaping farming

Basic M2M Telemetry Scheme





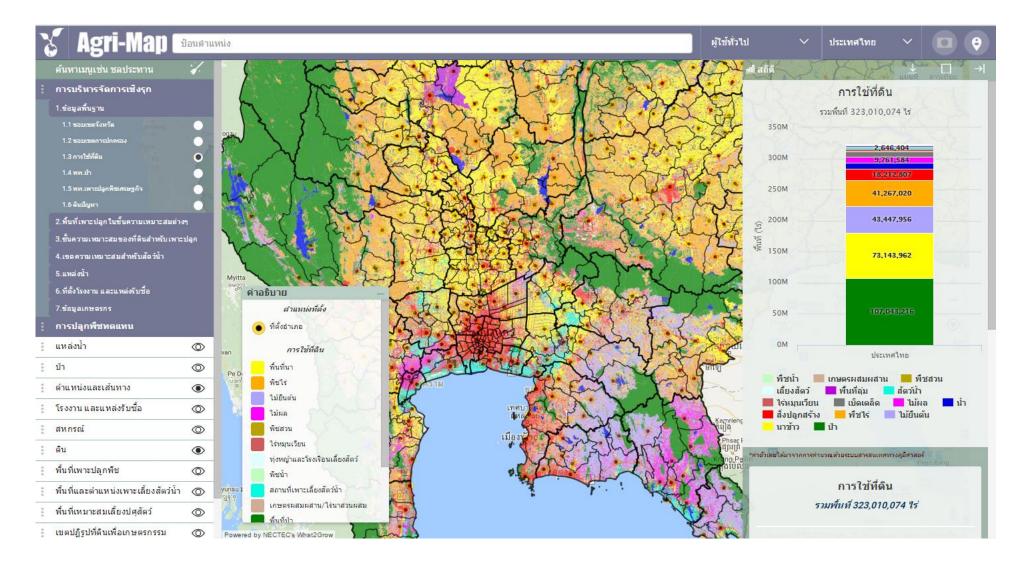
# **Precision Farming Data**

- Optimize farming decisions in order to maximize yields.
- Farmers can make proactive decisions based on future conditions
  - when to plant, fertilize and harvest crops
- Adopt wireless, cloud-connected systems, and place sensors throughout the fields
  - Provide real-time monitoring: measure temperature and humidity of the soil and air
  - Take pictures of fields using satellite imagery and robotic drones. The images over time show crop maturity.
  - Predictive weather modeling show pinpoint conditions 24-48 hours in advance
  - Automate everyday agriculture operations
  - Provide data analysis for smart decision making (day-to-day, season-to-season)





#### WHAT2GROW By NECTEC



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# Big Data For HR

- Talent acquisition, retention, placement, promotion, compensation, or workforce and succession planning.
- Analyzing the skills and attributes of high performers in the present; build a template for future quality hiring.
- Non-traditional data gathering sources
  - Social media channels where prospective candidates usually leave their digital *'thought prints'.*
- Statistical analysis of productivity and turnover
  - Old indicators (such as GPA and education) were far less critical to performance and retention.

#### Bersin by Deloitte Talent Analytics Maturity Model®

Level 3: Strategic Analytics Segmentation, statistical analysis, development of "people models", s of dimensions to understand cause and delivery of actionable solutions

Level 4: Predictive Analytics

4%

Level 2: Proactive – Advanced Reporting Operational reporting for benchmarking and decision making Multi-dimensional analysis and dashboards

Level 1: Reactive – Operational Reporting Ad-Hoc Operational Reporting Reactive to business demands, data in isolation and difficult to analyze



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# **Big Data and Learning**

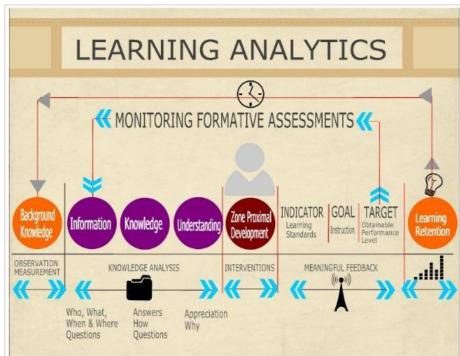
The measurement, collection, analysis and reporting of data about learners and their contexts.

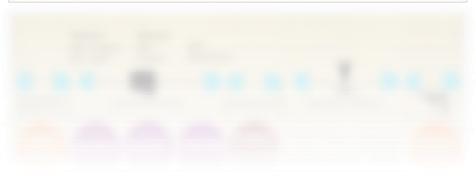
### • Focuses on applying techniques at larger scales in instructional systems.

- ✓ Track what students know or does not know
- Monitor student behaviors through level of engagement
- Track individual student performance in each class through opinions and scores
- Track course outcomes and student achievements

#### • Questions that can be answered:

- When are students ready to move on to the next topic
- When is a student at risk to not completing a course
- ✓ What grade is a student likely to receive without intervention
- Should a student be referred to a counselor for help



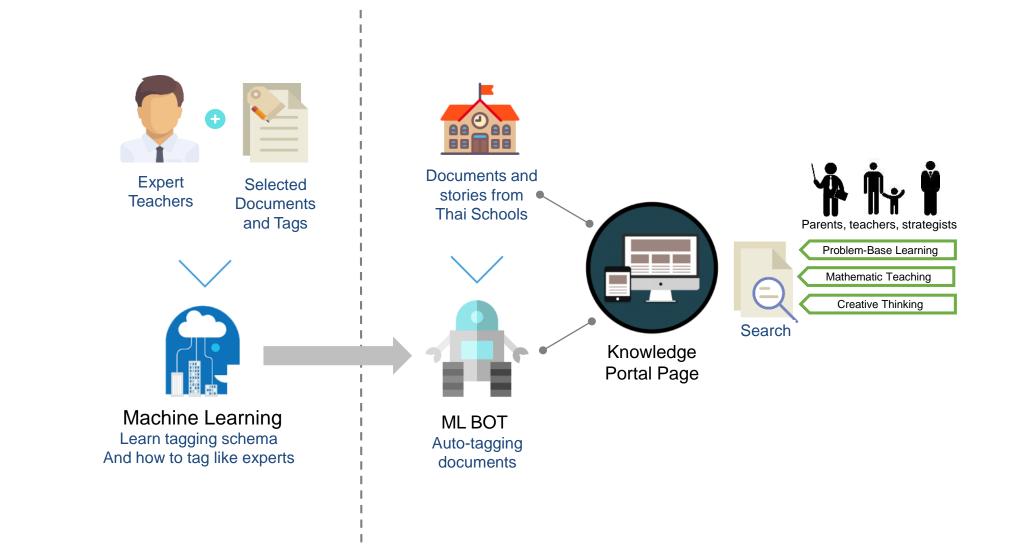








In Collaboration with The Knowledge Management Institute

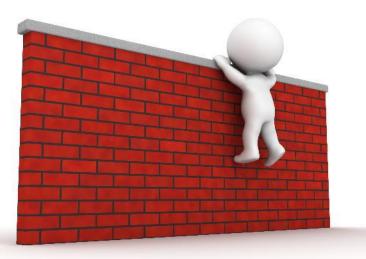


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#### **THE OBSTACLES**

- The absence of data
- Lack of data gathering tools
- Existing data quality (consistency, accuracy, completeness, conformity)
- Lack of concept understanding
- Data sharing within and across organizations
- Competing instead of collaborating among internal teams
- Maintainability after initiatives



#### Initiations requires that

- Managers understand the principles well enough to envision data science opportunities.
- A diverse team of data scientists and business analysts be formed and work closely together.
- The business problem be well specified.
- Data teams be educated and trained on the science of data.
- Community be built for show and share of experiences.
- Management commits to prototyping efforts and initial investments.

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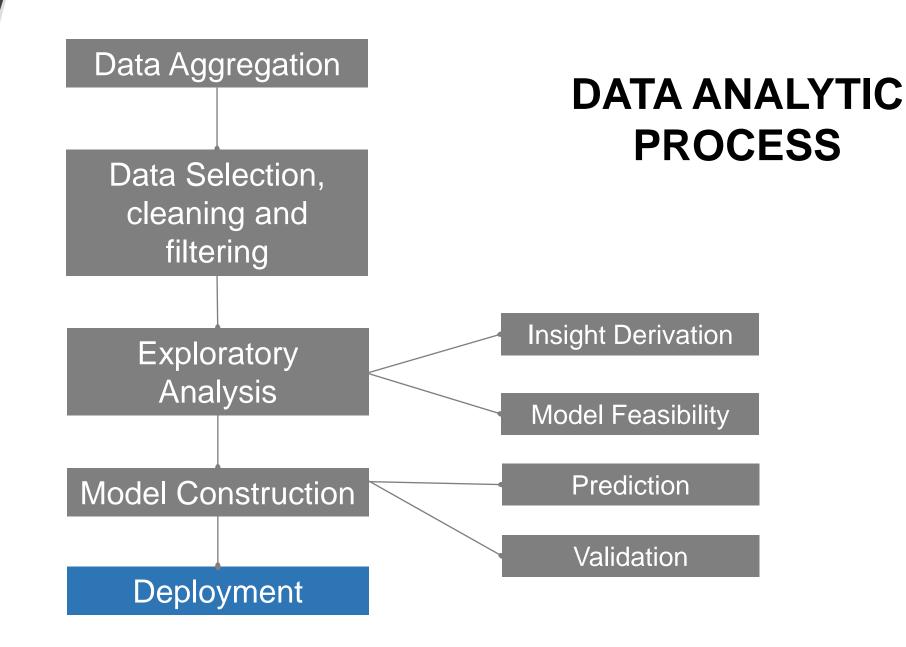
#### Introduction to Big Data Technology 13:00 – 16:00











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#### Analytic Methods

#### **Data Mining**

The Computational process of discovering patterns in large data sets involving methods at the intersection of statistics, machine learning, and database systems.



#### **Text Analytics**

The process of deriving high-quality information from **text**. High-quality information is typically derived through the devising of patterns and trends through means such as statistical pattern learning.





#### Machine Learning / Deep Learning

The science of getting computers to learn from data without having to be explicitly programmed by humans. Machine model can teach themselves to grow and change when exposed to new data.

#### **Big Data Technology**

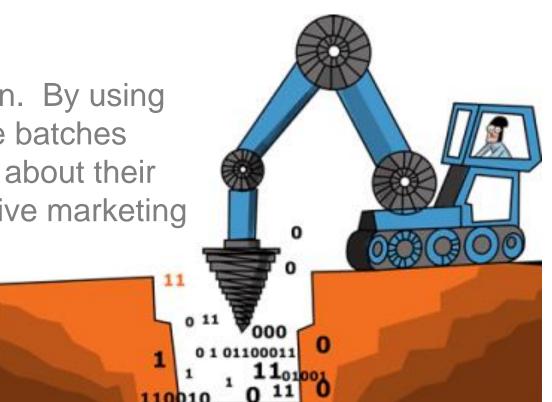
Technology designed to manage and process extremely large data sets that may be analyzed computationally to reveal patterns, trends, and associations, especially relating to human behavior and interactions.



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# **DATA MINING**

Turn raw data into useful information. By using software to look for patterns in large batches of data, businesses can learn more about their customers and develop more effective marketing strategies.





### Common Tasks

#### 1. Classification

predict, for each individual in a population, which of a set of classes this individual belongs to.

• Among the customers of Telco, which are likely to respond to a given offer ? (Classes: will respond, will not respond)

#### 2. Regression

produce a model that, given an individual, estimates the value of the particular variable specific to that individual.

• How much will a given customer use the service? (variable: service usage)

#### 3. Similarity matching

identify similar individuals based on data know about them.

Similarity underlie solutions to other tasks.

• Finding people who are similar to you in terms of products they have purchased.





#### 4. Clustering

group individuals in a population by their similarity (not driven by any specific purpose).

• Do our customers form natural groups or segments?

#### 5. Co-occurrence grouping

find associations between entities based on transactions involving them.

• What items are commonly purchased together?

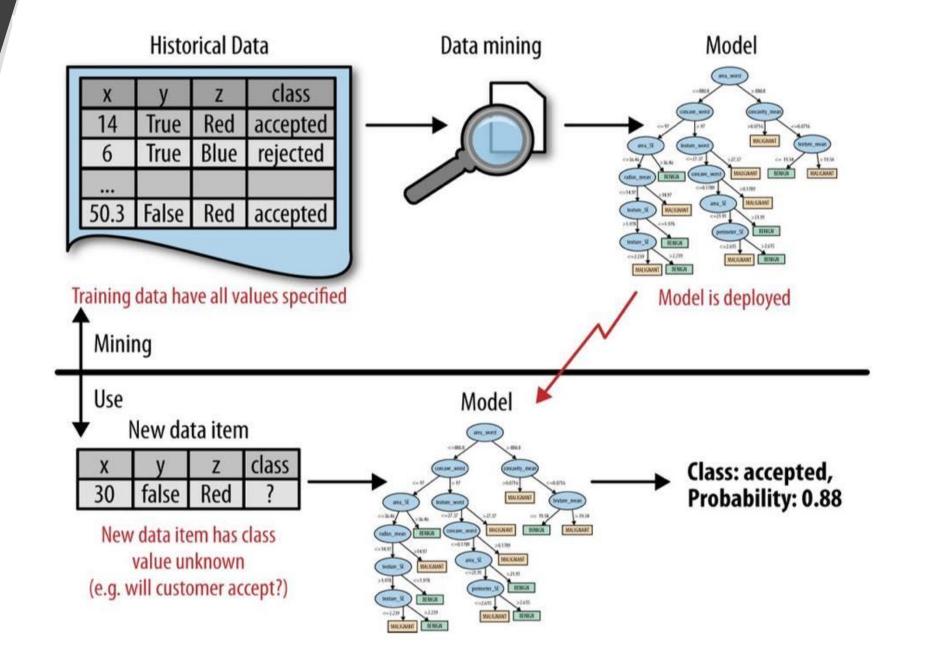
#### 6. Profiling

characterize the typical behavior of an individual, group, or population.

- What is the typical cell phone usage of this customer segment ?
- Used to establish behavior norms for anomaly detection (fraud detection)

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### **Answer Business Questions**

- Who are the most profitable customers?
  - A straightforward database query, if "profitable" can be defined clearly.
- Is there really a difference between the profitable customers and the average customer?
  - Statistical Hypothesis testing
- But who really are these customers? Can I characterize them?
  - Automated pattern finding
- Will some new customer be profitable ? How much revenue can I expect?
  - Predictive model of profitability



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#### Data Sciences

- Statistics
- Econometrics
- Machine Learning
- Data Mining
- Artificial Intelligence
- Operations Research
- Natural Language Processing

#### Additional Methods and Tools

- Linear/Non-linear programming,
- MCMC methods,
- Latent Class methods,
- Structural Equation models,
- · Discrete Choice models,
- Dimensionality Reduction,
- Hierarchical Bayes models

#### Techniques

- Linear/Non-Linear Regressions
- Logistic Regression
- Time-Series models
- Optimization
- A/B Testing
- Clustering
- Factor Analysis
- Principal Component Analysis
- Neural Networks
- Support Vector Machines
- Bayesian Techniques
- Survival Analysis

#### Tools

- R, SAS
- Python, Java, C++
- SPSS, MATLAB, Minitab
- CPLEX, GAMS, Gauss
- Tableau, Spotfire
- VBA, Excel
  - Javascript, Perl, PHP
  - Open Source Databases
- MySQL
- · AWS, Cloud Solutions

#### Vertical Applications

- Big Data Analytics
- Social Media Analytics
- Online Advertising
- Display Marketing
- Text Analytics
- Retail Analytics
- Customer Analytics
- Forecasting
- Pricing and Revenue Optimization
- Predictive Modeling
- Custom Insights
- Custom Reporting
- Custom Dashboards

#### Data Adapters

- Social Data Connectors (Facebook, Twitter, etc.)
- Extract-Transfer-Load (ETL) to ELT toolsets

#### **Outreach/Hooks**

- Hooks into Agent App
- Hooks into CRM platforms
- Hooks into Mobile devices



# **MACHINE LEARNING**

Learn from data and make predictions about data by using statistics to develop self learning algorithm



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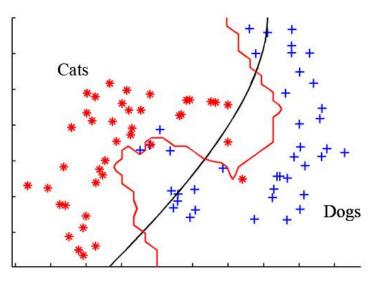
#### MACHINE LEARNING

#### Machine Learning

"The science of getting computers to learn from data without having to be explicitly programmed by humans."

#### Machine learning is surrounding you

- Google search
- Auto Facebook photo tagging
- Email Spamming
- Games
- Chat bot
- Recommender





### **ML Basic Understanding**

- It's all about taking in the 'input', pushing out the 'output' prediction
  - Example: given the robot's sensor and camera input, the algorithm pushes out the appropriate movement command.
  - Example: given the search engine terms as input, the algorithm output predictions of what the person is looking for.
- It's all about letting computer learns what 'input' is associated to what 'output'.



#### Machine Learns to Do House Chores

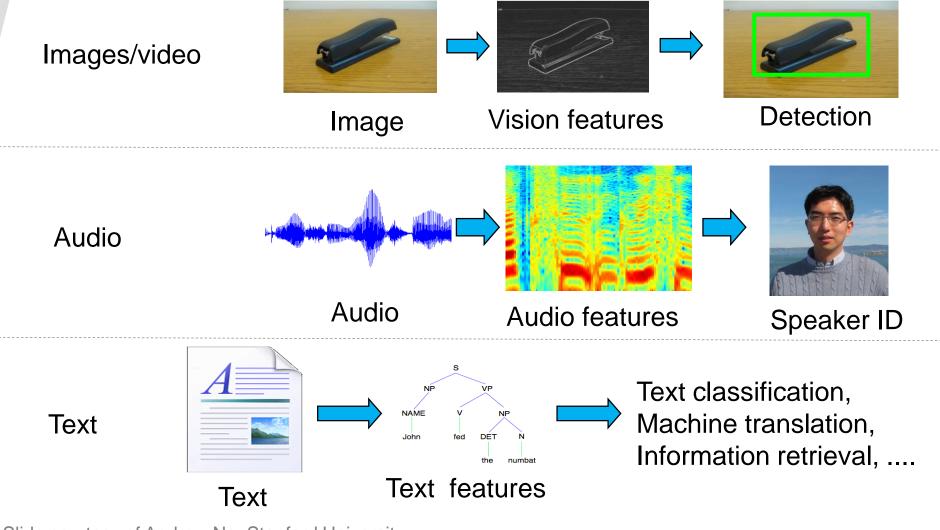






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#### How is machine perception done?



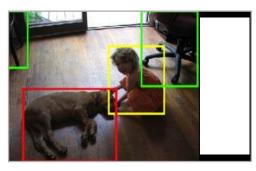
Slide courtesy of Andrew Ng, Stanford University



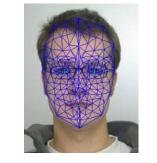
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### Early Use Cases

Image Classification, Object Detection, Localization



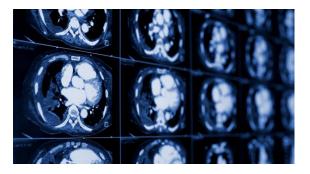
Face Recognition



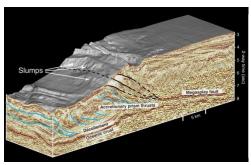
Speech & Natural Language Processing



Medical Imaging & Interpretation







Recommendation





Naive Bayes





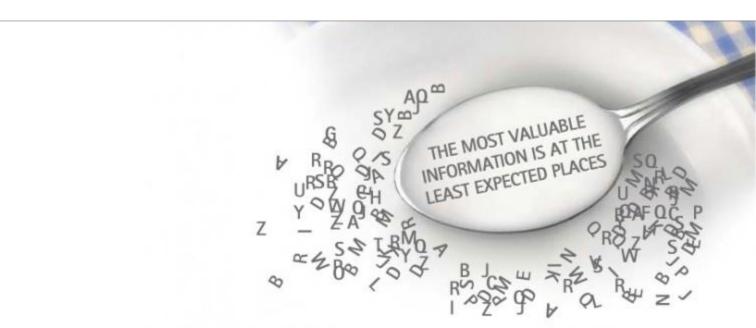
#### Ref: machinelearningmastery.com



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# **TEXT MINING AND NLP**

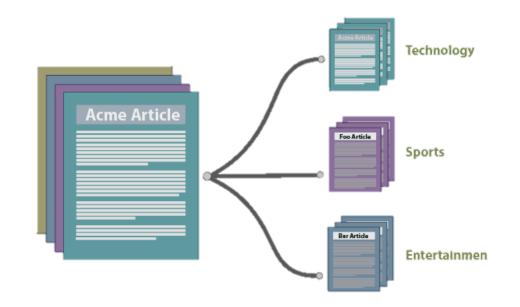
Deriving high-quality information from text by devising of patterns and trends through means such as statistical pattern learning.





# Text Classification and Clustering

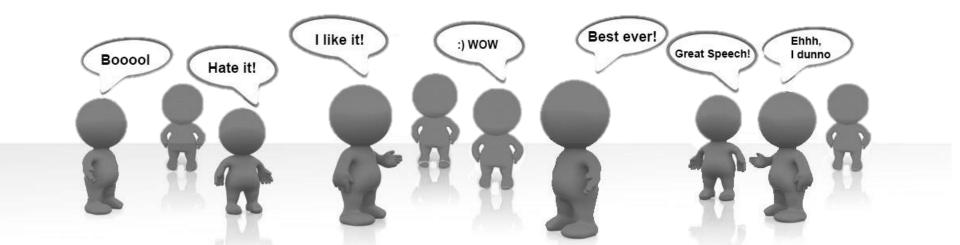
- Classification
  - ✓ To assign a document to one or more classes or categories.
- Clustering:
  - ✓ The application of cluster analysis to textual documents





#### **Sentiment Analysis**

- To determine the attitude of a writer with respect to some topic or the overall contextual polarity of a document.
- Widely applied to reviews and social media for a variety of applications, ranging from marketing to customer service

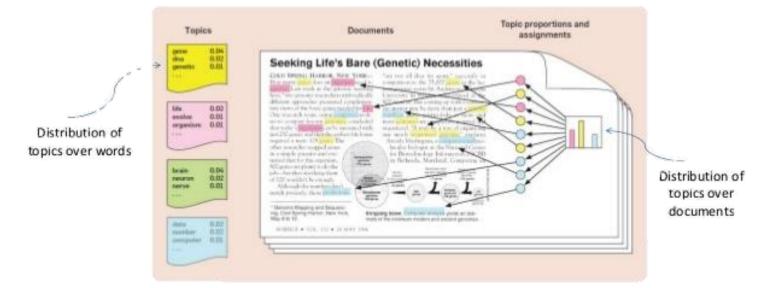




g<sub>\*</sub>able

# **Topic Discovery**

Characterizes document according to topics
 ✓ Discover topics mentioned about "ประชามติ" on the social network
 ✓ Discover topics mentioned about "พร้อมเพย์" on the social network



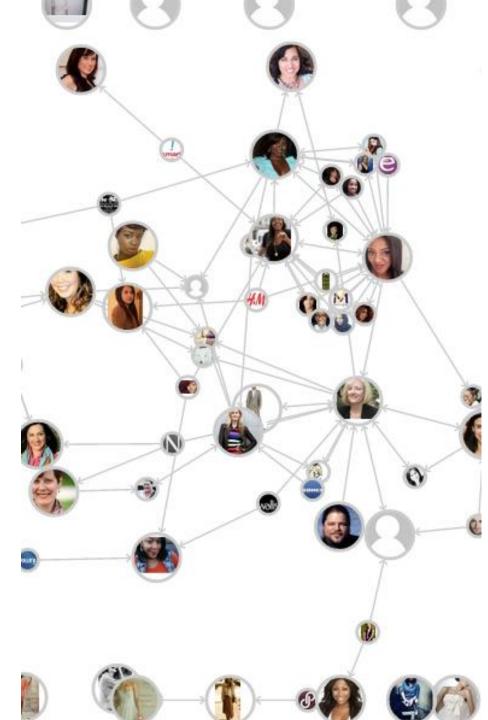
[Image from Blei, D. Probabilistic Topic Models, Communication of the ACM, 2012]



# Influencer Analysis

 An influencer is an individual who has above-average impact on a specific niche process.

 On the social network, a influencer can referred to the most shaping a discussion about a brand or topic.





# **Social Analytics**





Keep tracking your brand & competitors



Knows your feedback sentiment



Real-time monitoring your feedback



Knows where your target audiences are



Real-time detect anomaly issues



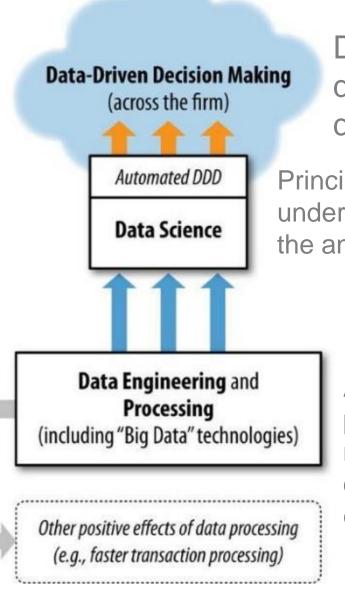
Find out who influences your brand





K∰ g<sub>^</sub>able





DDD = practice of basing decision on the analysis of data, rather than intuition

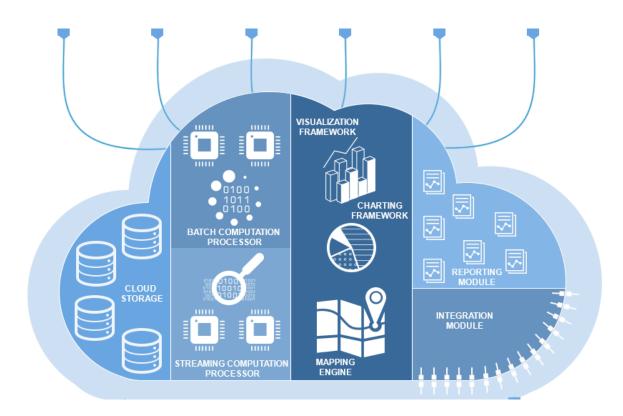
Principles and techniques for understanding phenomena via the analysis of data.

> Accessing and processing of massive-scale data flexibly and efficiently with Big Data technologies

The data analysis is not testing a simple hypothesis, but the data are explored with the hope that something useful will be discovered.







K∰ g<sub>^</sub>able



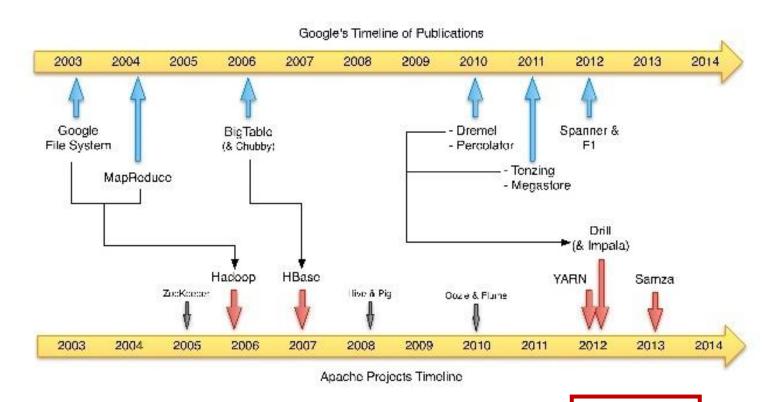
#### Introduction to Hadoop

Hadoop is apache open source framework which provides reliable, scalable, distributed storage and processing of large data sets across clusters of computers using simple programming models





### Hadoop Timeline

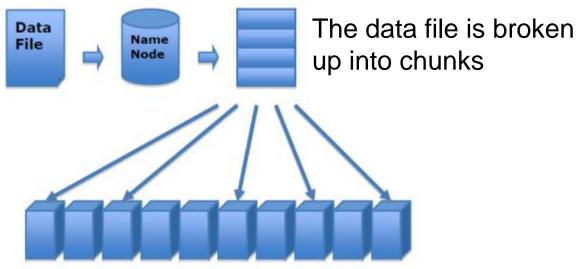


Hadoop is based to a large degree on ideas crafted by Google. Possibly to develop a competitive market Google published many technical papers describing the technologies driving the world's largest search engine provider and data acquirer of modern times



# Hadoop Core Concept (1)

- Big data (Social network, scientific, Clickstream, etc.) is here and we are struggling to store, access, and analyze it.
- To reduce reading/writing time from/to data storage, multiple disks may be used in parallel.



The chunks are replicated 3 times And scattered amongst the disks

Ref: http://reportbank.com/



# Hadoop Core Concept (2)

- Applications are written in high-level code
  - Developers do not worry about network programming, temporal dependencies etc.
- Nodes talk to each other as little as possible
  - Developer should not write code which communicates between nodes
  - "Share Nothing" architecture
- Data is spread among machines in advance
  - Computation happens where the data us stored, whenever possible
  - Data is replicated multiple times on the system for increased availability and reliability



# Hadoop vs. Traditional RDBMS

#### RDBMS

- Refined
- Has a lot of features
- Accelerates very fast
- Pricey
- Expensive to maintain



#### Hadoop

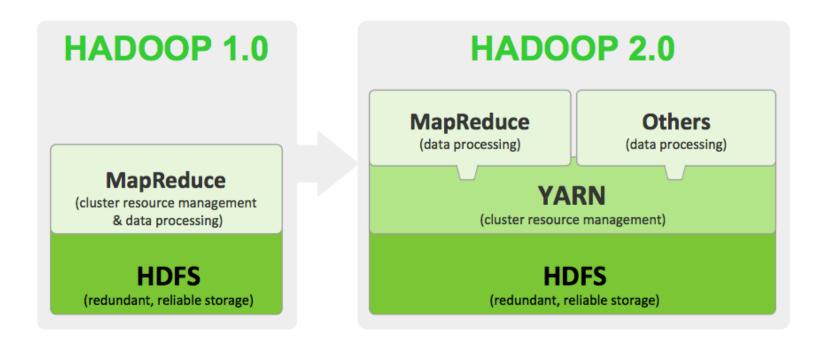
- Rough
- Missing a lot of "luxury"
- Slow to accelerate
- Carries almost anything
- Moves a lot of stuff very efficiently





# **Core Components of Hadoop**

- Shared storage HDFS (Hadoop Distributed File System)
- Data processing MapReduce
- Resource management YARN\* (Yet Another Resource Negotiator)





### Hadoop : HDFS

- HDFS, the Hadoop Distributed File System, is responsible for storing data on the cluster.
- Data files are split into blocks and distributed across multiple nodes in the cluster.
- Each block is replicated multiple times, with the default set to three times. Replicas are stored on different nodes, which ensures both reliability and availability



g<sub>\*</sub>able

# Hadoop HDFS

- HDFS is a file system written in Java. It is based on Google' GFS.
- HDFS sits on top of a native file system, e.g. ext3, ext4, xfs etc.
- It provides redundant storage for massive amounts of data, using cheap, unreliable computers.



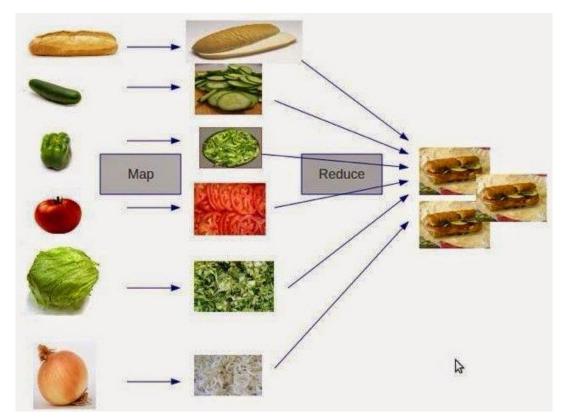
https://developer.yahoo.com/hadoop/tutorial/module2.html



**∧able** 

# Hadoop MapReduce

- MapReduce is a programming model which enables batch processing for large volumes of data on a cluster of computers.
- The processing is split into two phases, allowing the computation to run in parallel across multiple nodes.





# Hadoop : MapReduce

- MapReduce is a system (one of many) used to process data in the Hadoop cluster.
- It consists of two phases: Map and then Reduce.
- Each Map task operates on a discrete portion of the overall dataset, typically one HDFS data block.
- After all Maps are complete, the MapReduce system distributes the intermediate data to fewer nodes which perform the Reduce Phase.





Apache Hadoop is an open-source software framework for distributed storage and distributed processing of very large data

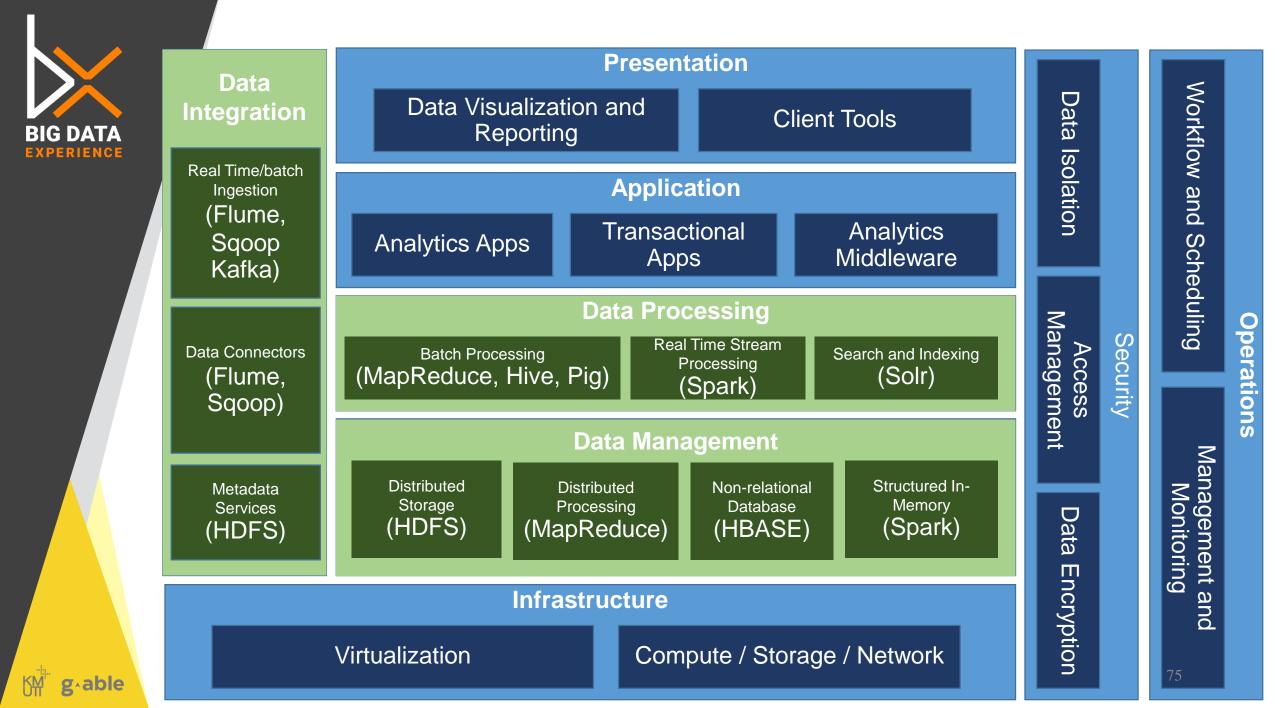
kafka

KUDU

Cloudera was the first commercial software vendor to release a Hadoop Distribution with enterprise features security and governance

cloudera

Apache





# Hadoop and Ecosystem Overview

- Data Storage: HDFS
- Processing Framework: MapReduce, **Space**
- Workload Management:
- Coordinator and Workflow Scheduling: ZooKeeper, Oozie



Apache ZooKeeper™

• Data Integration: Flume, Sqoop, Kafka





# Hadoop and Ecosystem Overview

• SQL Engine and Analytics: Hive, Impala

• Search and Indexing: A





- NoSQL Storage: Hbase
- User Interface: HUE



# The right components for the right solution

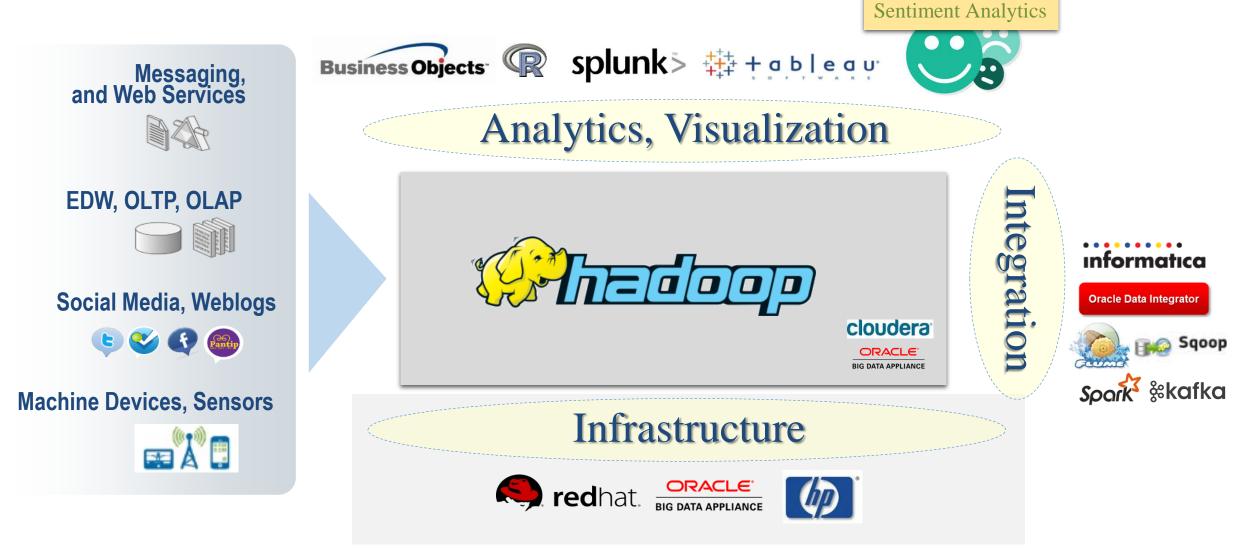


Full Text Search and Indexing Interactive Analytic SQL Engine

Batch/Real-time Processing

NoSQL Storage

### BIG DATA Ecosystem for Data Lake Solutions





# Big Data In The cloud

- "Picking between Spark or Hadoop isn't the key to big data success. Picking the right infrastructure is", www.infoworld.com.
- The key is running both real-time and batch processing on elastic infrastructure. Thus, cloud has a big role in big data analytics.
- Hundreds of terabytes or petabytes of data are hard to move across the network, Hadoop clusters should be on premise and on various clouds.
- Analytics should be performed wherever the bulk of the data has landed.
- When the newer data sets (social network data, machine and sensor data) originate outside the enterprise, the public cloud becomes a natural place to do the processing.
- Cloud service providers can offer Hadoop clusters that scale automatically with the demand of the customer for a cost.



### "Information is the oil of the 21st century, and analytics is the combustion engine"

Peter Sondergaard, Senior Vice President, Gartner

